

miscalculation of pay and so forth.

SENATOR LAMB: Thirty seconds, Senator.

SENATOR GOLL: I'd like to say that the total complaint lodged by the Ombudsman's Office in 1983 was 1,008; 1984, 1,111. Justified complaints were 8.8 percent; partially justified, 10 percent; unjustified complaints, 25.7 percent in 1984. I say there are some areas of state government that we can no longer afford. I don't deny the good or the reasoning or the justification for the Ombudsman's Office.

SENATOR LAMB: Time is up, Senator.

SENATOR GOLL: Gee, I hate to end on that note. Thank you.

SENATOR LAMB: You'll have...you're second on the list on your own time after Senator...

SENATOR GOLL: Oh, I wasn't even on my time? Okay.

SENATOR LAMB: No, you're on Senator Scofield's time and so our next speaker is Senator Higgins and then it will be Senator Goll again.

SENATOR HIGGINS: Thank you, Mr. Chairman. I feel like a lonely little petunia in an onion patch, until Jim Goll got up, maybe. I don't know about the other 48 senators. I certainly am not going to judge them. I don't use the Ombudsman's Office, although I think in the last month or so some constituent called me with a problem and I sicked them on the Ombudsman's Office just to see if they would do anything with the problem. I haven't heard back from the constituent or the Ombudsman's Office, but that's the only time in the five years I've been here that I ever told a constituent to go to the Ombudsman's Office. I really thought I was elected to represent the 31 to 33,000 people in my district and if they have a complaint about a government agency, it's my job to check into it and that's what I have done for five years. That's why I am busy 12 months out of the year. That's why I sold my insurance agency, so that I would have the time. You look at the figures, and I haven't seen them for '84 or '85, I just remember them back a number of years ago. What are the complaints to the Ombudsman's Office? How many of you know? I remember back in 1981 when the Deputy Ombudsman whose sole