



# NEBRASKA STATE RECORDS BOARD 2025 ANNUAL REPORT

Neb. Rev. Stat. § 84 - 1205.05

## MEMBERS

Neb. Rev. Stat. §§ 84 - 1203 - 84-1204

Robert B. Evnen, Secretary of State, State Records Administrator, Chairperson  
Jim Pillen, Governor or designee  
Mike Hilgers, Attorney General or designee  
Mike Foley, Auditor of Public Accounts or designee  
Tom Briese/Joey Spellerberg, State Treasurer or designee  
Lee Will, Administrator, Department of Administrative Services or designee  
Beau Reid, representing the Insurance Industry  
David Richards, representing the Libraries  
Jason Jackson, representing the General Public  
Sean Blocher, representing the Banking Profession  
Ryan Maloley, representing the Legal Profession

Vacant Member Positions:

Representative of the Media Profession

## ACTIVITIES

Neb. Rev. Stat. §§ 84 - 1205 - 84-1205.03

Meetings were held on March 28, 2025, July 10, 2025, and September 30, 2025. A meeting scheduled for December 10, 2025, was rescheduled and held on January 8, 2026. All meetings were held in the 2<sup>nd</sup> floor conference room of the Center on "N" Street, located at 12<sup>th</sup> and N Street, Lincoln, Nebraska. Minutes of each meeting are attached.

Respectfully submitted,

Robert B. Evnen  
Secretary of State  
State Records Board Chairperson



## NEBRASKA STATE RECORDS BOARD

### MINUTES

#### Meeting of March 28, 2025

**Agenda Item 1. CALL TO ORDER, ROLL CALL.** The meeting of the Nebraska State Records Board ("NSRB") was called to order by Chairperson Robert B. Evnen at 9:01 a.m. on March 28, 2025.

Roll Call was taken. The following NSRB members were present:

Robert Evnen, Secretary of State, State Records Administrator and Chairperson  
Lee Will, Director of Administrative Services  
Tom Briese, representing the State Treasurer  
Jason Jackson, representing the General Public  
Beau Reid, representing the Insurance Industry  
Sean Blocher, representing the Banking Profession  
David Richards, representing the Libraries  
Ryan Maloley, representing the Legal Profession

The following NSRB members were absent:

Mike Foley, Auditor of Public Accounts  
Suzanne Geist, representing the Attorney General  
Lieutenant Governor Joe Kelly, representing the Governor

Vacant member position: Representative of the Media Profession

Staff in attendance:

Libby Elder, NSRB Executive Director  
Tracy Marshall, NSRB Recording Clerk  
Colleen Byelick, Chief Deputy Secretary of State and General Counsel

**Agenda Item 2. ANNOUNCEMENT OF OPEN MEETINGS ACT.** The Chairperson announced that in accordance with the Nebraska Open Meetings Act, reproducible written materials to be discussed at the open meeting and a copy of the Nebraska Open Meetings Act were located on the table by the entrance.

**Agenda Item 3. NOTICE OF MEETING.** The Chairperson announced that public notice of the meeting was duly published in the Lincoln Journal Star on February 26, 2025, and on the State's public meeting calendar website. The public notice and proof of publication relating to the meeting would be made a part of the meeting minutes.

Mr. Kelly arrived 9:07 am

**Agenda Item 4. ADOPTION OF AGENDA.** The Chairperson brought the NSRB’s attention to the adoption of the agenda. Mr. Reid moved to approve the agenda. Mr. Richards seconded the motion.

Voting For:	Evnen Briese	Will Kelly	Maloley Richards	Reid Blocher	Jackson
Against:	None				
Absent:	Foley	Geist			

The motion carried.

**Agenda Item 5. APPROVAL OF MINUTES.** The Chairperson asked for a motion to approve the minutes of the December 12, 2024, meeting. Mr. Kelly moved to approve the minutes as presented. Mr. Will seconded the motion.

Voting For:	Evnen Kelly	Will Richards	Maloley Blocher	Reid	Briese
Abstain:	Jackson				
Absent:	Foley	Geist			

The motion carried.

**Agenda Item 6. APPROVAL OF FINANCIAL REPORT.** Ms. Elder provided a summary of the December 31, 2024, Cash Fund Balance Report. Ms. Elder explained that there will no longer be investment income deposited in the Records Management Cash Fund, as the investment earnings will be deposited in the General Fund. Mr. Will moved to approve the Cash Fund Balance Report. Mr. Maloley seconded the motion. There was no further discussion.

Voting For:	Evnen Briese	Will Kelly	Maloley Richards	Reid Blocher	Jackson
Absent:	Foley	Geist			

The motion carried.

**Agenda Item 7. PUBLIC COMMENT.**

There was no public comment.

**Agenda Item 8. EXECUTIVE DIRECTOR’S REPORT**

**Agenda Item 8.a. Review of Template Agreements.** Ms. Elder provided a list of agreements signed pursuant to NSRB authority, including Electronic Government Service Level Agreements, PayPort addendums, Business Payment Processing addendums, Statements of Work, and a Revised Addendum 12 for the Department of Motor Vehicles.

**Agenda Item 8.b. Review of Project Status Reports.** Ms. Elder presented information on the status of active projects based upon feedback from local and state government partners, including the Administrative Office of the Courts, Department of Agriculture, and Department of Revenue.

**Agenda Item 8.c. Legislative Update.** Ms. Elder presented information on the status of LB 114 (Moser), which proposes several adjustments to DMV related fees and LB 264 (Arch) which provides for a transfer of \$1,000,000 from the Records Management Cash Fund to the General Fund on or after July 1, 2025, but before June 30, 2026.

**Agenda Item 9. NEW BUSINESS**

**Agenda Item 9.a. Nebraska State Patrol.** Ms. Elder introduced an amendment to a Statement of Work for the Nebraska State Patrol (NSP). The SOW was originally approved by the NSRB in July of 2023 for grant funds NSP was awarded by the United States Department of Justice (USDOJ) from the NICS Act Records Improvement Program (NARIP) and the National Criminal History Improvement Program (NCHIP). NSP was awarded 2024 NARIP and NCHIP grant funding to continue grant funded work using the services of Tyler Nebraska. The NARIP grant includes \$421,525 to contract with Tyler Nebraska and provides partial funding for a project manager and a quality analyst, and full funding for 2 developers. The NCHIP grant provides \$364,611 to contract with Tyler Nebraska and provides for 2 full-time developers, and partial funding for 1 project manager.

Mr. Kelly moved to approve the Amendment to Statement of Work for the State Patrol. Mr. Will seconded the motion.

Voting For:	Evnen	Will	Maloley	Reid	Jackson
	Briese	Kelly	Richards	Blocher	
Absent:	Foley	Geist			

The motion carried.

**Agenda Item 9.b. Artificial Intelligence Chatbot.** Ms. Elder explained that Tyler Nebraska has submitted a written proposal to implement the Resident Assistant or AI Chatbot in Nebraska, and that the Department of Motor Vehicles has a representative present to share thoughts on the proposal.

Mr. Hughes explained that implementation of the Resident Assistant will improve the citizen experience and is in alignment with the Business Plan approved by the NSRB at the December 2024 meeting.

Mr. Flautt, Director of State Data Solutions, Tyler Technologies, Inc. provided a demonstration of the AI driven Resident Assistant. There was discussion of avoiding data hallucinations and establishing guardrails to ensure the chatbot accesses appropriate data sources.

Mr. Greenwall, Deputy Director of the Department of Motor Vehicles, explained that the DMV has been looking for opportunities to provide service at lower cost and better quality, and is interested in pursuing emerging technologies to reduce phone calls and free up staff for other tasks. The DMV previewed other products and is satisfied with Tyler’s chatbot, and would support the NSRB moving forward with implementation of the Resident Assistant.

Mr. Will and Mr. Greenwall discussed the Nebraska Publications Clearinghouse process, which requires submission and storage of copies of agency publications, and the ability to modernize government processes through technology.

There was discussion of the return on investment for this technology, including the potential to reduce the number of employees needed to serve customers and reduce the need for citizens to travel to an office to obtain assistance.

There was discussion regarding compliance with NITC guidelines and meeting records retention requirements.

Proposal costs were discussed for state-wide implementation, including a \$125,000 annual licensing fee plus \$40,000 for implementation, and \$12,500 annually for use of a voice assistant. For agency-specific implementation, costs included \$18,750 annually plus a cost to be determined for agency-specific implementation.

Mr. Will inquired if the NSRB proceeded with a pilot for DMV and later wanted to do statewide implementation, if Tyler would discount costs according to what the NSRB had already paid. Mr. Hughes confirmed that such discount would be provided. The timeline for implementation was discussed, and it was estimated at 1-2 months to get to beta testing.

Mr. Will moved to authorize and direct the Chair to enter into an amendment to the Master Contract with Tyler Nebraska to provide for a pilot project with the Department of Motor Vehicles to integrate the voice solution and AI chatbot, as well as look further at statewide implementation. Mr. Reid seconded the motion.

Voting For:	Evnen	Will	Maloley	Reid	Jackson
	Briese	Kelly	Richards	Blocher	

Absent:	Foley	Geist
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The motion carried.

**Agenda Item 10. NEBRASKA INTERACTIVE, LLC dba TYLER NEBRASKA REPORTS**

**Agenda Item 10.a. Status of Technical Infrastructure Upgrades, Migrations, and Enhancements.** Mr. Sloan provided an update on modernization efforts, indicating Tyler is projecting completion within the anticipated timeline. The website upgrades are completed, and implementation of Application Platform is proceeding as planned.

*Mr. Kelly left at 10:27 and returned 10:29*

**Agenda Item 10.b. Approve Project Priority Report.** Ms. Erb demonstrated a new project priority report, which provides real-time information and ability to sort and view information as preferred. There was discussion regarding how priority status is determined using a formula approved by the NSRB with a weighted calculation of information provided by the agency requesting the project.

Mr. Jackson made the motion to approve the Project Priority Report. Mr. Will seconded the motion.

Voting For:	Evnen	Will	Maloley	Reid	Jackson
	Briese	Kelly	Richards	Blocher	

Absent:	Foley	Geist
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The motion carried.

**Agenda Item 10.c. General Managers Report.** Mr. Hughes’ highlighted a Scoop 50 award Tyler Nebraska received for the Judge’s E-Signature Portal and introduced Mr. O’Flaherty as Tyler Nebraska’s new Director of Development. Mr. Hughes discussed customer satisfaction ratings, and implementation of a new platform to improve customer service and communication. Mr. Hughes shared that Tyler Nebraska plans to start distributing a newsletter.

**Agenda Item 11. REQUEST FOR PROPOSALS – NETWORK MANAGER DISCUSSION (Closed Session)**

**Agenda Item 11.a. Subcommittee Report.** Mr. Maloley moved that the NSRB go into closed session for the limited purpose of discussion of the Request for Proposals for a network manager, and indicated the closed session was necessary for the protection of the public interest. The motion for closed session was seconded by Mr. Kelly.

Chairperson Evnen restated the motion to go into closed session.

Voting For:	Evnen	Will	Maloley	Reid	Jackson
	Briese	Kelly	Richards	Blocher	

Absent:	Foley	Geist
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The motion carried.

The NSRB went into closed session at 10:50 a.m.

At 11:42 a.m. Mr. Maloley moved that the NSRB reconvene in open session having completed discussion of the network manager contract. The motion was seconded by Mr. Briese.

Voting For:	Evnen	Will	Maloley	Reid	Jackson
	Briese	Kelly	Richards	Blocher	

Absent:	Foley	Geist
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The motion carried.

The Chairperson explained that the Ad Hoc Subcommittee met on March 26, 2025 and recommended 3 to 1 to bring a motion to the NSRB to (1) approve the Request for Proposals and evaluation materials recommended by the Ad Hoc Subcommittee and initiate the competitive bidding

process through formal submission of such materials to the Department of Administrative Services – State Purchasing Bureau – and (2) authorize the Ad Hoc Subcommittee to accept modifications to the Request for Proposals and evaluation materials as recommended by the State Purchasing Bureau.

Voting For:	Evnen Briese	Will Kelly	Maloley Richards	Reid Blocher	Jackson
Absent:	Foley	Geist			

The motion carried.

**Agenda Item 12. DATE FOR NEXT MEETING.** The Chairperson announced the next regular meeting of the NSRB will be in June 2025 at the N Street location.

**Agenda Item 13. ADJOURNMENT.** Mr. Reid moved to adjourn, which was seconded by Mr. Will.

Voting For:	Evnen Briese	Will Kelly	Maloley Richards	Reid Blocher	Jackson
Absent:	Foley	Geist			

The motion carried.

The meeting adjourned at 11:45 a.m.



Robert B. Evnen  
Secretary of State  
State Records Administrator  
Chairperson, State Records Board

Date 7/10/2025



## NEBRASKA STATE RECORDS BOARD

### MINUTES

Meeting of July 10, 2025

**Agenda Item 1. CALL TO ORDER, ROLL CALL.** The meeting of the Nebraska State Records Board (“NSRB”) was called to order by Chairperson Robert B. Evnen at 9:00 a.m. on July 10, 2025.

Roll Call was taken. The following NSRB members were present:

Robert Evnen, Secretary of State, State Records Administrator and Chairperson  
Lieutenant Governor Joe Kelly, representing the Governor  
Mike Foley, Auditor of Public Accounts  
Michelle Potts, representing the Director of Administrative Services  
Jason Walters, representing the State Treasurer  
Jason Jackson, representing the General Public  
Sean Blocher, representing the Banking Profession  
David Richards, representing the Libraries  
Ryan Maloley, representing the Legal Profession

Arrived after Roll Call:

Suzanne Geist, representing the Attorney General

The following NSRB members were absent:

Beau Reid, representing the Insurance Industry

Vacant member position: Representative of the Media Profession

Staff in attendance:

Libby Elder, NSRB Executive Director  
Tracy Marshall, NSRB Recording Clerk  
Colleen Byelick, Chief Deputy Secretary of State and General Counsel

**Agenda Item 2. ANNOUNCEMENT OF OPEN MEETINGS ACT.** The Chairperson announced that in accordance with the Nebraska Open Meetings Act, reproducible written materials to be discussed at the open meeting and a copy of the Nebraska Open Meetings Act were located on the table by the entrance.

**Agenda Item 3. NOTICE OF MEETING.** The Chairperson announced that public notice of the meeting was duly published in the Lincoln Journal Star on June 9, 2025, and on the State’s public

meeting calendar website. The public notice and proof of publication relating to the meeting would be made a part of the meeting minutes.

**Agenda Item 4. ADOPTION OF AGENDA.** The Chairperson brought the NSRB’s attention to the adoption of the agenda. Mr. Foley moved to approve the agenda. Mr. Kelly seconded the motion.

Voting For:	Evnen	Potts	Maloley	Reid	Jackson
	Walters	Kelly	Richards	Blocher	Geist
	Foley				

Voting Against: None

Absent: None

The motion carried.

**Agenda Item 5. APPROVAL OF MINUTES.** The Chairperson requested a motion to approve the minutes of the March 28, 2025, meeting. Mr. Jackson moved to approve the minutes as presented. Ms. Geist seconded the motion.

Voting For:	Evnen	Potts	Maloley	Reid	Jackson
	Walters	Kelly	Richards	Blocher	Geist

Voting Against: None

Abstain: Foley

Absent: None

The motion carried.

**Agenda Item 6. APPROVAL OF FINANCIAL REPORT.** Ms. Elder provided a summary of the March 31, 2025, Cash Fund Balance Report. Mr. Richards moved to approve the Cash Fund Balance Report. Mr. Maloley seconded the motion. There was no further discussion.

Voting For:	Evnen	Potts	Maloley	Reid	Jackson
	Walters	Kelly	Richards	Blocher	Geist
	Foley				

Voting Against: None

Absent: None

The motion carried.

**Agenda Item 7. PUBLIC COMMENT.**

There was no public comment.

**Agenda Item 8. EXECUTIVE DIRECTOR’S REPORT**

**Agenda Item 8.a. Review of Template Agreements.** Ms. Elder provided a list of agreements signed pursuant to NSRB authority, including Electronic Government Service Level Agreements; PayPort, Business Payment Processing, and Citizen Payment Processing addendums; Statements of Work; and an amendment to a Statement of Work.

**Agenda Item 8.b. NEW BUSINESS.**

**Action Item:** Ms. Elder introduced a Statement of Work for a new website for Cheyenne County. Cheyenne County was awarded a grant under the Help America Vote Act (“HAVA”), and the SOW includes an attachment with HAVA specific terms and conditions, necessitating NSRB approval. Cheyenne County wishes to proceed with this project and Tyler Nebraska has indicated approval of the Statement of Work as drafted. The total cost of the project is \$6,600. There was discussion of the eligibility of the project to be funded under HAVA. Ms. Geist moved to approve the Statement of Work for Cheyenne County. Mr. Kelly seconded the motion.

Voting For:	Evnen	Potts	Maloley	Reid	Jackson
	Walters	Kelly	Richards	Blocher	Geist
	Foley				

Voting Against: None

Absent: None

The motion carried.

**Agenda Item 8.c. Review of Project Status Reports.** Ms. Elder presented information on the status of active projects based upon feedback from local and state government partners, including the Villages of Brule and Big Springs.

**Agenda Item 8.d. Legislative Update.** Ms. Elder presented information on the status of LB 114 (Moser), amended into LB 398, which provides several adjustments to Department of Motor Vehicles (“DMV”) fees. Ms. Elder also explained that LB 264 (Arch), as enacted provides for a transfer of \$1,000,000 from the Records Management Cash Fund to the General Fund on or after July 1, 2025, but before June 30, 2026, and \$2,000,000 from the Records Management Cash Fund to the General Fund on or after July 1, 2026, but before June 30, 2027.

**Agenda Item 9. PROJECT UPDATE**

**Agenda Item 9.a. Artificial Intelligence Chatbot Pilot Project.** Ms. Elder explained that an amendment to the Master Contract is being negotiated with Nebraska Interactive, LLC dba Tyler Nebraska (“Tyler Nebraska”) to add terms and conditions for Tyler’s Resident Assistant, or AI chatbot

for the DMV pilot project. The amendment is not finalized, and an update will be provided at the next meeting.

**Agenda Item 10. NEBRASKA INTERACTIVE, LLC dba TYLER NEBRASKA REPORTS**

**Agenda Item 10.a. Status of Technical Infrastructure Upgrades, Migrations, and Enhancements.** Mr. Sloan provided an update on modernization efforts, indicating Tyler Nebraska is nearing completion of the technical infrastructure upgrade and modernization efforts.

**Agenda Item 10.b. Approve Project Priority Report.** Ms. Erb presented the project priority report, reflecting real-time information on projects. Tyler Nebraska successfully completed 39 projects. There was discussion of projects deferred by the Administrative Office of the Courts. Mr. Richards moved to approve the Project Priority Report. Mr. Maloley seconded the motion.

Voting For:	Evnen	Potts	Maloley	Reid	Jackson
	Walters	Kelly	Richards	Blocher	Geist
	Foley				

Voting Against: None

Absent: None

The motion carried.

**Agenda Item 10.c. General Managers Report.** Mr. Hughes presented information on time savings for citizens from the use of online services; explained Tyler Nebraska is piloting template websites as an alternative to, or in conjunction with, custom development; and shared results of a recent survey of Tyler Nebraska’s performance. Mr. Hughes discussed work promptly completed by Tyler Nebraska in response to recent legislative changes.

**Agenda Item 11. REQUEST FOR PROPOSALS – NETWORK MANAGER DISCUSSION (Closed Session)**

**Agenda Item 11.a. Subcommittee Report.** Mr. Maloley moved that the NSRB go into closed session for the limited purpose of discussion of the Request for Proposals for a network manager, and indicated the closed session was necessary for the protection of the public interest. The motion for closed session was seconded by Mr. Blocher. Chairperson Evnen restated the motion to go into closed session.

Voting For:	Evnen	Potts	Maloley	Reid	Jackson
	Walters	Kelly	Richards	Blocher	Geist
	Foley				

Voting Against: None

Absent: None

The motion carried.

The NSRB went into closed session at 9:42 a.m.

At 9:52 a.m. Mr. Maloley moved that the NSRB reconvene in open session having completed discussion of the network manager contract. The motion was seconded by Ms. Geist.

Voting For:	Evnen	Potts	Maloley	Reid	Jackson
	Walters	Kelly	Richards	Blocher	Geist
	Foley				

Voting Against: None

Absent: None

The motion carried.

**Agenda Item 12. DATE FOR NEXT MEETING.** The Chairperson announced the next regular meeting of the NSRB will be in October 2025 at the N Street location.

**Agenda Item 13. ADJOURNMENT.** Mr. Foley moved to adjourn, which was seconded by Mr. Richards.

Voting For:	Evnen	Potts	Maloley	Reid	Jackson
	Walters	Kelly	Richards	Blocher	Geist
	Foley				

Voting Against: None

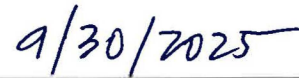
Absent: None

The motion carried.

The meeting adjourned at 9:54 a.m.



Robert B. Evnen  
Secretary of State  
State Records Administrator  
Chairperson, State Records Board



Date



## NEBRASKA STATE RECORDS BOARD

### MINUTES

#### Meeting of September 30, 2025

**Agenda Item 1. CALL TO ORDER, ROLL CALL.** The meeting of the Nebraska State Records Board (“NSRB”) was called to order by Chairperson Robert B. Evnen at 9:00 a.m. on September 30, 2025.

Roll Call was taken. The following NSRB members were present:

Robert Evnen, Secretary of State, State Records Administrator and Chairperson  
Craig Kubicek, representing the Auditor of Public Accounts  
Lee Will, Director of Administrative Services  
Edward Boone, representing the State Treasurer  
Jason Jackson, representing the General Public  
Sean Blocher, representing the Banking Profession  
Dave Bydalek, representing the Attorney General

Arrived after Roll Call:

Lieutenant Governor Joe Kelly, representing the Governor

The following NSRB members were absent:

Beau Reid, representing the Insurance Industry  
Ryan Maloley, representing the Legal Profession

Vacant member positions: Representative of the Media Profession, Representative of Libraries

Staff in attendance:

Libby Elder, NSRB Executive Director  
Tracy Marshall, NSRB Recording Clerk  
Colleen Byelick, Chief Deputy Secretary of State and General Counsel

**Agenda Item 2. ANNOUNCEMENT OF OPEN MEETINGS ACT.** The Chairperson announced that in accordance with the Nebraska Open Meetings Act, reproducible written materials to be discussed at the open meeting and a copy of the Nebraska Open Meetings Act were located on the table by the entrance.

**Agenda Item 3. NOTICE OF MEETING.** The Chairperson announced that public notice of the meeting was duly published in the Lincoln Journal Star on August 29, 2025, and on the State’s public

meeting calendar website. The public notice and proof of publication relating to the meeting would be made a part of the meeting minutes.

**Agenda Item 4. ADOPTION OF AGENDA.** The Chairperson brought the NSRB’s attention to the adoption of the agenda. Mr. Jackson moved to approve the agenda. Mr. Will seconded the motion.

Voting For: Evnen Will Jackson Boone Blocher  
Bydalek Kubicek

Voting Against: None

Absent: Maloley Reid Kelly

The motion carried.

**Agenda Item 5. APPROVAL OF MINUTES.** The Chairperson requested a motion to approve the minutes of the July 10, 2025, meeting. Mr. Jackson moved to approve the minutes as presented. Mr. Will seconded the motion.

Voting For: Evnen Will Jackson Boone Blocher  
Bydalek Kubicek

Voting Against: None

Absent: Maloley Reid Kelly

The motion carried.

**Agenda Item 6. APPROVAL OF FINANCIAL REPORT.** Ms. Elder provided a summary of the June 30, 2025, Cash Fund Balance Report. Mr. Blocher moved to approve the Cash Fund Balance Report. Mr. Bydalek seconded the motion. There was no further discussion.

Voting For: Evnen Will Jackson Boone Blocher  
Bydalek Kubicek

Voting Against: None

Absent: Maloley Reid Kelly

The motion carried.

**Agenda Item 7. PUBLIC COMMENT.**

There was no public comment.

**Agenda Item 8. EXECUTIVE DIRECTOR'S REPORT**

**Agenda Item 8.a. Review of Template Agreements.** Ms. Elder provided a list of agreements signed pursuant to NSRB authority, including an Electronic Government Service Level Agreement, a Citizen Payment Processing Addendum, and Statements of Work.

**Agenda Item 8.b. Review of Project Status Reports.** Ms. Elder presented information on the status of active projects Nebraska Interactive, LLC dba Tyler Nebraska ("Tyler Nebraska") is implementing for state and local governments.

**Agenda Item 8.c. Audit of Nebraska Interactive, LLC.** Ms. Elder reported that Tyler Nebraska's 2024 audit has been provided to the Finance Review Subcommittee. Acceptance of the audit will be action item at the NSRB's December meeting.

**Agenda Item 9. PROJECT UPDATE****Agenda Item 9.a. Artificial Intelligence Chatbot Pilot Project.**

Ms. Elder provided an update on the Artificial Intelligence ("AI") Resident Assistant Chatbot ("Chatbot") pilot project for the Department of Motor Vehicles ("DMV"). An initial meeting was held with the DMV to discuss implementation of the Chatbot.

Mr. Jackson inquired about measuring the success of the Chatbot project. Director Lahm indicated that success from her perspective includes a reduction in call volume for the DMV office.

There was discussion of gathering analytics for the Chatbot. Mr. Hughes confirmed that the Chatbot includes an analytics dashboard, which also allows users to rate the response provided by the Chatbot. There was discussion of the Chatbot not being a substitute a Google search but instead improving the citizen experience.

**Agenda Item 10. NEBRASKA INTERACTIVE, LLC dba TYLER NEBRASKA REPORTS**

**Agenda Item 10.a. Status of Technical Infrastructure Upgrades, Migrations, and Enhancements.** Mr. Sloan provided an update on modernization efforts, indicating Tyler Nebraska is nearing completion of the technical infrastructure upgrade and modernization efforts. All development work has been completed, but there is an issue on a project for the Nebraska State Patrol and resolution is dependent upon Tyler Nebraska's coordination with the Office of the Chief Information Officer.

**Agenda Item 10.b. Approve Project Priority Report.** Ms. Erb presented the project priority report. Tyler Nebraska successfully completed 24 projects, and there were 20 projects in progress. There was discussion of the asterisk noted on certain project dates, which means that the project completion dates have been revised. The Chair referred the members to the Project Status reports, which are used to contact agencies to obtain feedback on the status of their projects.

There was discussion that the NSRB needs full knowledge of the reason for a date change for every project that has an asterisk, and that such information should be included in the project priority report.

Mr. Will moved to approve the Project Priority Report with the understanding that there will be changes to future reports as discussed. Mr. Bydalek seconded the motion.

Voting For: Evnen Will Jackson Boone Blocher  
Bydalek Kubicek

Voting Against: None

Absent: Maloley Reid Kelly

The motion carried.

**Agenda Item 10.c. General Managers Report.** Mr. Hughes reported that a dotcomm Gold Award was received for Nebraska Department of Water, Environment and Energy’s website, and a Government Standard of Excellence award was received from the Web Marketing Association for the Attorney General’s Office’s Secure the Goodlife project.

Mr. Hughes discussed working with the OCIO’s office to establish a consistent standard for building websites for state agencies.

Mr. Hughes indicated that Tyler Nebraska has been meeting with agencies to discuss their project portfolios and needs. Many agencies are indicating they have website needs, and interest in AI projects, improving forms, data driven decision-making, and implementing more sophisticated systems for managing work.

Mr. Hughes presented information on a successful project for the modernization of the DMV’s handicapped permits system.

Mr. Hughes discussed the support function that Tyler Nebraska provides for the State. In Quarter 2, 8,567 tickets came through, and of those 90%-91% were resolved with the first contact or response, and customers overall gave a 96% satisfaction rating of such service.

**Agenda Item 11. REQUEST FOR PROPOSALS – NETWORK MANAGER DISCUSSION (Closed Session)**

Mr. Blocher moved that the NSRB go into closed session for the limited purpose of discussion of the Request for Proposals for a network manager, and indicated the closed session was necessary for the protection of the public interest. The motion for closed session was seconded by Mr. Jackson.

Voting For: Evnen Will Jackson Boone Blocher  
Bydalek Kubicek

Voting Against: None

Absent: Maloley Reid Kelly

The motion carried.

The NSRB went into closed session at 9:53 a.m. for the limited purpose of discussion of the Request for Proposals for a network manager.

*Mr. Kelly arrived at 9:56 a.m.*

At 10:00 a.m. Mr. Blocher moved that the NSRB reconvene in open session having completed discussion of the Request for Proposals for a network manager. The motion was seconded by Mr.

Jackson.

Voting For:	Evnen Bydalek	Will Kubicek	Jackson Kelly	Boone	Blocher
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Voting Against: None

Absent: Maloley Reid

The motion carried.

**Agenda Item 12. DATE FOR NEXT MEETING.** The Chairperson announced the next meeting of the NSRB will be in the first 10 days of December 2025 at the N Street location and indicated the importance of members attendance.

**Agenda Item 13. ADJOURNMENT.** Mr. Jackson moved to adjourn, which was seconded by Mr. Will.

Voting For:	Evnen Bydalek	Will Kubicek	Jackson Kelly	Boone	Blocher
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Voting Against: None

Absent: Maloley Reid

The motion carried.

The meeting adjourned at 10:01 a.m.



Robert B. Evnen  
Secretary of State  
State Records Administrator  
Chairperson, State Records Board

1/8/2026

Date



## NEBRASKA STATE RECORDS BOARD

### MINUTES

January 8, 2026

**Agenda Item 1. CALL TO ORDER, ROLL CALL.** The meeting of the Nebraska State Records Board ("NSRB") was called to order by Chairperson Robert B. Evnen at 9:01 a.m. on January 8, 2026.

Roll Call was taken. The following NSRB members were present:

Robert Evnen, Secretary of State, State Records Administrator and Chairperson  
Lieutenant Governor, Joe Kelly, representing the Governor  
Mike Foley, Auditor of Public Accounts  
Lee Will, Director of Administrative Services  
Joey Spellerberg, State Treasurer  
Dave Bydalek, representing the Attorney General  
Jason Jackson, representing the General Public  
Sean Blocher, representing the Banking Profession  
Beau Reid, representing the Insurance Profession  
Ryan Maloley, representing the Legal Profession

Vacant: Representatives of the Media Profession and Libraries

Staff in attendance:

Libby Elder, NSRB Executive Director  
Tracy Marshall, NSRB Recording Clerk  
Colleen Byelick, Chief Deputy Secretary of State and General Counsel

**Agenda Item 2. ANNOUNCEMENT OF OPEN MEETINGS ACT.** The Chairperson announced that in accordance with the Nebraska Open Meetings Act, reproducible written materials to be discussed at the open meeting and a copy of the Nebraska Open Meetings Act were located on the table by the entrance.

**Agenda Item 3. NOTICE OF MEETING.** The Chairperson announced that public notice of the meeting was duly published in the Lincoln Journal Star on December 5, 2025, and on the State's public meeting calendar website. The public notice and proof of publication relating to the meeting would be made a part of the meeting minutes.

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**Agenda Item 4. ADOPTION OF AGENDA.** The Chairperson brought the NSRB’s attention to the adoption of the agenda. Mr. Reid moved to adopt the agenda. Mr. Kelly seconded the motion.

Voting For: Evnen Will Maloley Reid Jackson  
Spellerberg Kelly Bydalek Blocher Foley

Voting Against: None

Absent: None

The motion carried.

**Agenda Item 5. APPROVAL OF MINUTES.** The Chairperson requested a motion to approve the minutes of the September 30, 2025, meeting. Mr. Will moved to approve the minutes as presented. Mr. Reid seconded the motion.

Voting For: Evnen Will Maloley Reid Jackson  
Spellerberg Kelly Bydalek Blocher Foley

Voting Against: None

Absent: None

The motion carried.

**Agenda Item 6. APPROVAL OF FINANCIAL REPORT.** Ms. Elder provided a summary of the September 30, 2025, Cash Fund Balance Report. Mr. Reid moved to approve the Cash Fund Balance Report. Mr. Kelly seconded the motion. There was no further discussion.

Voting For: Evnen Will Maloley Reid Jackson  
Spellerberg Kelly Bydalek Blocher Foley

Voting Against: None

Absent: None

The motion carried.

**Agenda Item 7. PUBLIC COMMENT.**

There was no public comment.

*Mr. Kelly left 9:15 a.m. returned 9:16*

**Agenda Item 8. AUDIT OF NEBRASKA INTERACTIVE, LLC.** Mr. Foley reported that the Finance Review Subcommittee reviewed the audit of Nebraska Interactive, LLC dba Tyler Nebraska (“Tyler Nebraska”) for years ending December 31, 2024, and 2023. The Finance Review Subcommittee unanimously recommended the NSRB approve receipt of the audit.

Voting For:            Evnen            Will            Maloley            Reid            Jackson  
                                 Spellerberg    Kelly            Bydalek            Blocher            Foley

Voting Against:    None

Absent:                None

The motion carried.

**Agenda Item 9. PROJECT UPDATE**

**Agenda Item 9.a. Artificial Intelligence Chatbot Pilot Project.** Mr. O’Flaherty with Tyler Nebraska demonstrated the Resident Assistant Artificial Intelligence (“AI”) Chatbot (“Chatbot”) custom tailored for the Department of Motor Vehicles (“DMV”). Mr. O’Flaherty reported that over the last 28 days, there have been 11,000 unique users of the Chatbot, and more than 25,000 questions have been submitted. Mr. O’Flaherty reported that feedback received has been positive. There was discussion on call deflection data. Mr. Hughes stated that Tyler Nebraska plans to provide additional information and data on the use and effectiveness of the Chatbot at the next NSRB meeting.

Rhonda Lahm, Director the DMV, explained that the Chatbot was initially deployed in an unannounced manner and was organically adopted for use. Early performance results suggest meaningful customer service value. The DMV is actively tracking call center volume data and metrics. However, the pilot has been of limited duration, and DMV anticipates having more meaningful data after the first quarter of the year. Ms. Lahm commended Tyler Nebraska and DMV staff for the successful implementation of the Chatbot.

**Agenda Item 10. EXECUTIVE DIRECTOR’S REPORT**

**Agenda Item 10.a. Review of Template Agreements.** Ms. Elder provided a list of agreements signed pursuant to NSRB authority, including Electronic Government Service Level Agreements, PayPort and Citizen Payment Processing addendums, and Statements of Work.

Ms. Elder also reported a termination agreement for the City of St. Paul, Revised Addendum One for DMV, and Addendum 19 for the Nebraska Supreme Court prepared in response to the Supreme Court’s adjustments to fees for online court services, effective January 1, 2026.

**Agenda Item 11. PROJECT PRIORITY REPORT & REVIEW OF PROJECT STATUS REPORTS**

**Action Item 11.a. Project Priority Report** Mr. Hughes reported changes to the Project Priority report to address NSRB member requests for additional information. Ms. Erb noted the reports now include reasons for realignment of project completion dates. Ms. Erb discussed projects completed in December, including major projects for Agriculture, State Fire Marshal, State Patrol, and DMV.

Ms. Erb reported on a project cancelled for the DMV and shared that Tyler Nebraska has many additional projects in the pipeline.

Ms. Elder presented Project Status reports, which include project feedback received from state and local government entities. Ms. Elder highlighted a status report provided by the Nebraska Brand Committee.

There was discussion of third-party reasons for realignment of project completion dates. Mr. Will would like to identify patterns in third-party issues causing delay. There was discussion of use of an asterisk in the report to indicate the estimated completion date has been revised. Mr. Jackson would like to understand the degree of change in the anticipated completion date, and so would like the report to include the original completion dates.

Mr. Jackson moved to approve the Project Priority Report, seconded by Mr. Will.

Voting For:	Evnen	Will	Maloley	Reid	Jackson
	Spellerberg	Kelly	Bydalek	Blocher	Foley

Voting Against: None

Absent: None

The motion carried.

**Agenda Item 12. NEBRASKA INTERACTIVE, LLC dba TYLER NEBRASKA REPORTS**

**Agenda Item 12.a. Business Plan Amendment.** Mr. Hughes presented an amendment to the 2025 Business Plan for Tyler Nebraska, which will continue the 2025 plan for the next quarter of services, or the first quarter of 2026. Mr. Hughes discussed modernization, elevation of citizen journey, driving AI innovation, and improvement of the process for completion of PCI compliance documentation. There was discussion of merchant and payment processing costs.

Mr. Will moved to approve the amendment to the 2025 Business Plan, seconded by Mr. Jackson.

Voting For:	Evnen	Will	Maloley	Reid	Jackson
	Spellerberg	Kelly	Bydalek	Blocher	Foley

Voting Against: None

Absent: None

The motion carried.

**Agenda Item 12.b. Outage Report – DMV Certificates of Completion.** Mr. Hughes explained that an outage occurred between September 10, 2025, and September 12, 2025, when a secure Virtual Private Network (“VPN”) connection between the State’s network and Tyler Nebraska’s cloud environment. The traffic stopped moving between the VPN and Tyler Nebraska, but the VPN remained up. The only service affected was the DMV Certificates of Completion. The issue was remedied by a restart on the State’s side.

**Agenda Item 12.c. Status of Technical Infrastructure Upgrades, Migrations and Enhancements.** Mr. Sloan provided an update on Tyler Nebraska’s Grails and website modernization efforts. Mr. Sloan reported that Tyler’s commitment to the State to complete the modernization work within 6-8 quarters has been fulfilled. Tyler’s marketing team created a case study of Nebraska’s modernization project, which discusses a technology shift in movement of legacy applications to a forward-facing, sustainable, and scalable platform.

**Agenda Item 12.d. General Manager’s Report.** Mr. Hughes reported the results of Tyler Nebraska’s annual disaster recovery test for the State of Nebraska. There was discussion of the failover processes and change management processes to ensure successful failover. Mr. Hughes also discussed completion of enhancements for the Department of Revenue Tax Payment Plan system.

**Agenda Item 13. REQUEST FOR PROPOSALS – NETWORK MANAGER DISCUSSION (Closed Session).** Mr. Blocher moved that the NSRB go into closed session for the limited purpose of discussion of the Request for Proposals for a Network Manager, and indicated the closed session was necessary for the protection of the public interest and prevention of needless injury to the reputation of an individual. The motion for closed session was seconded by Mr. Kelly. Chairperson Evnen restated the motion to go into closed session.

Mr. Jackson asked why a closed session is necessary. Ms. Elder explained that the scoring information is not yet public and that bidder performance may be discussed.

Voting For:	Evnen	Will	Maloley	Reid	Spellerberg
	Kelly	Bydalek	Blocher	Foley	
Voting Against:	None				
Abstain:	Jackson				

The motion carried.

The NSRB went into closed session at 10:27

*Break at 10:28 a.m. returned 10:30 a.m.*

At 11:12 a.m. Mr. Blocher moved that the NSRB reconvene in open session having completed discussion of the Network Manager contract. The motion was seconded by Mr. Bydalek.

Voting For:	Evnen	Will	Maloley	Reid	Jackson
	Spellerberg	Kelly	Bydalek	Blocher	
Voting Against:	None				
Abstain:	None				

The motion carried.

The Chairman requested a motion to notify DAS to issue the intent to award for RFP 122777 O5 to Nebraska Interactive, LLC dba Tyler Nebraska. Mr. Reid moved to issue the intent to award for RFP 122777 O5 to Nebraska Interactive, LLC dba Tyler Nebraska. The motion was seconded by Mr. Blocher.

Voting For: Evnen Will Maloley Reid Jackson  
Spellerberg Kelly Bydalek Blocher

Voting Against: None

Abstain: Foley

The motion carried.

Mr. Foley indicated that the NSRB has received information on proper interpretation of contractual terms and moved to request a written opinion from the Attorney General. The Chairperson indicated that the motion was out of order because it was not on the agenda but can be on the agenda for the next meeting. Mr. Foley moved to overrule the Chairperson, indicating that it is relevant to obtain an understanding of the proper interpretation of contractual terms. The motion failed, as there was no second.

**Agenda Item 14. DATE FOR NEXT MEETING.** The Chairperson announced the next regular meeting of the NSRB will be in March 2026.

**Agenda Item 15. ADJOURNMENT.** Mr. Will moved to adjourn, which was seconded by Mr. Jackson.

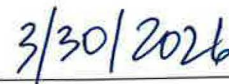
Voting For: Evnen Will Maloley Reid Jackson  
Spellerberg Kelly Bydalek Blocher Foley

Voting Against: None

Absent: None

The motion carried.

The meeting adjourned at 11:22. a.m.



Robert B. Evnen  
Secretary of State  
State Records Administrator  
Chairperson, State Records Board

Date