## LEGISLATURE OF NEBRASKA

## ONE HUNDRED SEVENTH LEGISLATURE

FIRST SESSION

## **LEGISLATIVE BILL 22**

Introduced by Williams, 36.

Read first time January 07, 2021

Committee: Banking, Commerce and Insurance

- 1 A BILL FOR AN ACT relating to the Nebraska Protection in Annuity 2 Transactions Act; to amend sections 44-8102, 44-8103, 44-8105, 3 44-8106, 44-8107, 44-8108, and 44-8109, Revised Statutes Cumulative 4 Supplement, 2020; to change provisions relating to the purpose of the act; to limit liability; to change applicability of the act; to 5 6 authorize rules and regulations; to define and redefine terms; to 7 change producer and insurer obligations, supervision, prohibited 8 record keeping; to provide for safe harbor practices, and requirements; to change the powers of the Director of Insurance; to 9 10 change penalties and training requirements; to provide for applicability; to harmonize provisions; to repeal the original 11 sections; and to declare an emergency. 12
- 13 Be it enacted by the people of the State of Nebraska,

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1 Section 1. Section 44-8102, Revised Statutes Cumulative Supplement,

- 2 2020, is amended to read:
- 3 44-8102 (1) The purpose of the Nebraska Protection in Annuity
- 4 Transactions Act is to require producers to act in the best interest of
- 5 the consumer when making a recommendation of an annuity insurers to
- 6 establish a system to supervise recommendations and to require set forth
- 7 standards and procedures for recommendations made by insurance producers
- 8 <del>and</del> insurers to <u>establish</u> and <u>maintain</u> a <u>system</u> to <u>supervise</u>
- 9 <u>recommendations</u> consumers regarding annuity transactions so that <u>the</u>
- 10 consumers' insurance needs and financial objectives at the time of the
- 11 transaction are appropriately addressed.
- 12 (2) Nothing in the Nebraska Protection in Annuity Transactions Act
- 13 shall be construed to create or imply a private cause of action for a
- 14 <u>violation of the act or to subject a producer to civil liability under</u>
- 15 the best interest standard of care outlined in section 44-8106 or under
- 16 standards governing the conduct of a fiduciary or fiduciary relationship.
- 17 Sec. 2. Section 44-8103, Revised Statutes Cumulative Supplement,
- 18 2020, is amended to read:
- 19 44-8103 (1) The Nebraska Protection in Annuity Transactions Act
- 20 applies to any recommendation or sale of to purchase, exchange, or
- 21 replace an annuity made to a consumer by an insurance producer, or an
- 22 insurer if an insurance producer is not involved, that results in the
- 23 recommended purchase, exchange, or replacement.
- 24 (2) The director may adopt and promulgate rules and regulations to
- 25 carry out the Nebraska Protection in Annuity Transactions Act.
- Sec. 3. Section 44-8105, Revised Statutes Cumulative Supplement,
- 27 2020, is amended to read:
- 28 44-8105 For purposes of the Nebraska Protection in Annuity
- 29 Transactions Act:
- 30 (1) Annuity means an annuity that is an insurance product under
- 31 state law and is individually solicited, whether the product is

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- 1 classified as an individual or group annuity;
- 2 (2) Cash compensation means any discount, concession, fee, service
- 3 fee, commission, sales charge, loan, override, or cash benefit received
- 4 by a producer from an insurer or intermediary or directly from the
- 5 consumer in connection with the recommendation or sale of an annuity;
- 6 (3) Consumer profile information means any information that is
- 7 reasonably appropriate to determine whether a recommendation addresses
- 8 the consumer's financial situation, insurance needs, and financial
- 9 <u>objectives</u>, including, at a minimum, the consumer's:
- 10 <u>(a) Age;</u>
- 11 (b) Annual income;
- 12 (c) Financial situation and needs, including debts and other
- 13 <u>obligations;</u>
- 14 (d) Financial experience;
- 15 (e) Insurance needs;
- 16 (f) Financial objectives;
- 17 (g) Intended use of the annuity;
- 18 (h) Financial time horizon;
- 19 (i) Existing assets or financial products, including investment,
- 20 <u>annuity</u>, and insurance holdings;
- 21 (j) Liquidity needs;
- 22 (k) Liquid net worth;
- 23 (1) Risk tolerance, including, but not limited to, willingness to
- 24 <u>accept nonguaranteed elements in the annuity;</u>
- 25 (m) Financial resources used to fund the annuity; and
- 26 (n) Tax status;
- 27 (4) Continuing education credit means one clock hour of an approved
- 28 continuing education activity certified by the director pursuant to
- 29 <u>subsection (1) of section 44-3905;</u>
- 30 (5) (2) Continuing education provider means an individual or entity
- 31 that is approved to offer continuing education activities pursuant to

- 1 subsection (1) of section 44-3905;
- 2 (6) (3) Insurer means a company required to be licensed under the
- 3 laws of this state to provide insurance products, including annuities;
- 4 (7) Intermediary means an entity contracted (a) directly with an
- 5 <u>insurer or (b) with another entity that is contracted with an insurer to</u>
- 6 <u>facilitate the sale of the insurer's annuities by producers;</u>
- 7 (8) Material conflict of interest means a financial interest of the
- 8 producer in the sale of an annuity that a reasonable person would expect
- 9 <u>to influence the impartiality of a recommendation, but does not include</u>
- 10 cash compensation or noncash compensation;
- 11 (9) Noncash compensation means any form of compensation that is not
- 12 <u>cash compensation, including, but not limited to, health insurance,</u>
- 13 <u>office rent, office support, and retirement benefits;</u>
- 14 (10) Nonguaranteed elements means the premiums, credited interest
- 15 rates, including any bonus, benefits, values, dividends, noninterest
- 16 based credits, charges, or elements of formulas used to determine any of
- 17 the listed elements that are subject to company discretion and are not
- 18 guaranteed at issue. An element is considered nonquaranteed if its
- 19 <u>calculation uses any underlying nonguaranteed element;</u>
- 20 (11) Producer (4) Insurance producer means (a) a person required to
- 21 be licensed under the laws of this state to sell, solicit, or negotiate
- 22 insurance, including annuities or (b) if no person described in
- 23 <u>subdivision (11)(a) of this section is involved, an insurer;</u>
- 24 (12) (5) Recommendation means advice provided by  $\underline{a}$  an insurance
- 25 producer, or an insurer if an insurance producer is not involved, to an
- 26 <u>individual</u> a consumer that <u>was intended to result or does result</u> results
- 27 in a purchase, an or exchange, or a replacement of an annuity in
- 28 accordance with that advice, but does not include general communication
- 29 <u>to the public, generalized consumer services assistance or administrative</u>
- 30 <u>support</u>, <u>general education information and tools</u>, <u>prospectuses</u>, <u>or other</u>
- 31 product and sales material;

1 (13) (6) Replacement means a transaction in which a new annuity

- 2 policy or contract is to be purchased, and it is known or should be known
- 3 to the proposing producer, or the proposing insurer if there is no
- 4 producer, that, by reason of the transaction, an existing annuity or
- 5 <u>other insurance</u> policy <del>or contract</del> has been or is to be:
- 6 (a) Lapsed, forfeited, surrendered, or partially surrendered,
- 7 assigned to the replacing insurer, or otherwise terminated;
- 8 (b) Converted to reduced paid-up insurance, continued as extended
- 9 term insurance, or otherwise reduced in value by the use of nonforfeiture
- 10 benefits or other policy values;
- 11 (c) Amended so as to effect either a reduction in benefits or in the
- 12 term for which coverage would otherwise remain in force or for which
- 13 benefits would be paid;
- 14 (d) Reissued with any reduction in cash value; or
- 15 (e) Used in a financed purchase.; ; and
- 16 (7) Suitability information means information that is reasonably
- 17 appropriate to determine the suitability of a recommendation, including
- 18 the following:
- 19 <del>(a) Age;</del>
- 20 (b) Annual income;
- 21 (c) Financial situation and need, including the financial resources
- 22 used for the funding of the annuity;
- 23 (d) Financial experience;
- 24 (e) Financial objectives;
- 25 (f) Intended use of the annuity;
- 26 (g) Financial time horizon;
- 27 (h) Existing assets, including investment and life insurance
- 28 holdings;
- 29 (i) Liquidity needs;
- 30 (j) Liquid net worth;
- 31 (k) Risk tolerance; and

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- 1 (1) Tax status.
- 2 Sec. 4. Section 44-8106, Revised Statutes Cumulative Supplement,
- 3 2020, is amended to read:
- 4 44-8106 (1) The insurance producer, when making a recommendation of
- 5 an annuity, shall act in the best interest of the consumer under the
- 6 circumstances known at the time the recommendation is made, without
- 7 placing the producer's or the insurer's financial interest ahead of the
- 8 consumer's interest. A producer has acted in the best interest of the
- 9 consumer and met the best interest obligation if the following care,
- 10 disclosure, conflict of interest, and documentation obligations are
- 11 <u>satisfied</u> or insurer if an insurance producer is not involved, shall have
- 12 reasonable grounds to believe that the recommendation is suitable for the
- 13 consumer based on the facts disclosed by the consumer before making a
- 14 recommendation to a consumer under the Nebraska Protection in Annuity
- 15 Transactions Act. The recommendation shall be based on the facts
- 16 disclosed by the consumer relating to his or her investments, other
- 17 insurance products, and the financial situation and needs of the
- 18 consumer. This information shall include the consumer's suitability
- 19 information, and, if there is a reasonable basis to believe the
- 20 information, all of the following:
- 21 (a) That the consumer has been reasonably informed of various
- 22 features of the annuity, such as the potential surrender period and
- 23 surrender charge, potential tax penalty if the consumer sells, exchanges,
- 24 surrenders, or annuitizes the annuity, mortality and expense fees,
- 25 investment advisory fees, potential charges for and features of riders,
- 26 limitations on interest returns, insurance and investment components, and
- 27 market risk;
- 28 (a)(i) In meeting the care obligation for making a recommendation,
- 29 the producer shall exercise reasonable diligence, care, and skill to:
- 30 (A) Know the consumer's financial situation, insurance needs, and
- 31 financial objectives;

1 <u>(B) Understand the available recommendation options after making a</u>

- 2 reasonable inquiry into options available to the producer;
- 3 <u>(C) Have a reasonable basis to believe the recommended option</u>
- 4 effectively addresses the consumer's financial situation, insurance
- 5 <u>needs</u>, and financial objectives over the life of the product, as
- 6 evaluated in light of the consumer profile information; and
- 7 <u>(D) Communicate the basis or bases of the recommendation.</u>
- 8 (ii) The care obligation requirements under subdivision (a)(i) of
- 9 <u>this subsection include making reasonable efforts to obtain consumer</u>
- 10 profile information from the consumer prior to the recommendation of an
- 11 annuity.
- 12 (iii) The care obligation requires a producer to consider the types
- of products the producer is authorized and licensed to recommend or sell
- 14 that address the consumer's financial situation, insurance needs, and
- 15 financial objectives. This does not require analysis or consideration of
- 16 any products outside the authority and license of the producer or other
- 17 possible alternative products or strategies available in the market at
- 18 the time of the recommendation. Producers shall be held to standards
- 19 applicable to producers with similar authority and licensure.
- 20 (iv) The care obligation does not create a fiduciary obligation or
- 21 relationship and only creates a regulatory obligation as established in
- 22 this subsection.
- 23 <u>(v) The consumer profile information, characteristics of the</u>
- 24 insurer, and product costs, rates, benefits, and features are those
- 25 factors generally relevant in making a determination whether an annuity
- 26 <u>effectively addresses the consumer's financial situation, insurance</u>
- 27 needs, and financial objectives, but the level of importance of each
- 28 <u>factor under the care obligation may vary depending on the facts and</u>
- 29 <u>circumstances. However, in no instance shall each factor be considered in</u>
- 30 <u>isolation</u>.
- 31 (vi) The care obligation requires the producer to have a reasonable

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- 1 <u>basis to believe</u> (b) That the consumer would benefit from certain
- 2 features of the annuity, such as tax-deferred growth, annuitization, or
- 3 death or living benefit, or other insurance-related features. †
- 4 (vii) The care obligation requirements under this subsection apply
- 5 to  $\frac{(c)}{That}$  the particular annuity as a whole and  $\tau$  the underlying
- 6 subaccounts to which funds are allocated at the time of purchase or
- 7 exchange of an the annuity, and to riders and similar product
- 8 enhancements, if any., are suitable, and in the case of an exchange or
- 9 replacement, the transaction as a whole is suitable for the particular
- 10 consumer based on his or her suitability information; and
- 11 <u>(viii) The care obligation does not require that the annuity with</u>
- 12 <u>the lowest one-time or multiple occurrence compensation structure be</u>
- 13 <u>recommended</u>.
- 14 (ix) The care obligation does not include an ongoing monitoring
- 15 obligation for the producer, although an ongoing monitoring obligation
- 16 may be separately owed under the terms of a fiduciary, consulting,
- 17 <u>investment advising, or financial planning agreement between the consumer</u>
- 18 <u>and the producer.</u>
- 19 (x) (d) In the case of an exchange or replacement of an annuity, the
- 20 care obligation requires the producer to consider the whole transaction,
- 21 which includes taking into the exchange or replacement is suitable,
- 22 <u>including the</u> consideration as to whether:
- 23  $\underline{(A)}$  (i) The consumer will incur a surrender charge, be subject to
- 24 the commencement of a new surrender period, lose existing benefits, such
- 25 as death, living, or other contractual benefits, or be subject to
- 26 increased fees, investment advisory fees, or charges for riders and
- 27 similar product enhancements;
- 28 (B) (ii) The replacing product would substantially benefit the
- 29 <u>consumer in comparison to the replaced product over the life of the</u>
- 30 <u>product</u> <u>consumer</u> <u>would</u> <u>benefit</u> <u>from</u> <u>product</u> <u>enhancements</u> <u>and</u>
- 31 improvements; and

1 (C) (iii) The consumer has had another annuity exchange or

- 2 replacement and, in particular, an exchange or replacement within the
- 3 preceding <u>sixty</u> thirty-six months.
- 4 (xi) Nothing in this subsection shall be construed to require a
- 5 producer to obtain any license other than a producer license with the
- 6 appropriate line of authority to sell, solicit, or negotiate insurance in
- 7 this state, including, but not limited to, any securities license, in
- 8 order to fulfill the duties of the care obligation, except that a
- 9 producer shall not give advice or provide services that are otherwise
- 10 subject to securities laws or engage in any other activity requiring
- 11 <u>another professional license without first obtaining the appropriate</u>
- 12 license.
- 13 (b)(i) In meeting the disclosure obligation, the producer shall,
- 14 prior to the recommendation or sale of an annuity, prominently disclose
- 15 to the consumer on a form created or previously approved by the
- 16 Department of Insurance:
- 17 <u>(A) A description of the scope and terms of the relationship with</u>
- 18 the consumer and the role of the producer in the transaction;
- 19 (B) An affirmative statement on whether the producer is licensed and
- 20 <u>authorized to sell the following products: Fixed annuities; fixed indexed</u>
- 21 annuities; variable annuities; life insurance; mutual funds; stocks and
- 22 bonds; or certificates of deposit;
- 23 (C) An affirmative statement describing the insurers the producer is
- 24 authorized, contracted, appointed, or otherwise able to sell insurance
- 25 products for using one of the following descriptions: From one insurer;
- 26 from two or more insurers; or from two or more insurers although
- 27 <u>primarily contracted with one insurer;</u>
- 28 (D) A description of the sources and types of cash compensation and
- 29 <u>noncash compensation to be received by the producer, including whether</u>
- 30 the producer is to be compensated for the sale of a recommended annuity
- 31 by commission, as part of a premium, by other remuneration received from

1 the insurer, intermediary, or other producer, or by fee as a result of a

- 2 <u>contract for advice or consulting services; and</u>
- 3 (E) A notice of the consumer's right to request additional
- 4 information regarding cash compensation as described in subdivision (b)
- 5 (ii) of this subsection.
- 6 (ii) As part of the disclosure obligation, the producer shall, upon
- 7 request of the consumer or the consumer's designated representative,
- 8 disclose:
- 9 (A) A reasonable estimate of the amount of cash compensation to be
- 10 received by the producer, which may be stated as a range of amounts or
- 11 percentages; and
- 12 <u>(B) Whether the cash compensation is a one-time or multiple</u>
- 13 occurrence amount, and if a multiple occurrence amount, the frequency and
- 14 amount of the occurrences, which may be stated as a range of amounts or
- 15 percentages.
- 16 (iii) As part of the disclosure obligation, the producer shall,
- 17 prior to or at the time of the recommendation or sale of an annuity, have
- 18 <u>a reasonable basis to believe the consumer has been informed of various</u>
- 19 <u>features of the annuity, such as the potential surrender period and</u>
- 20 <u>surrender charge, potential tax penalty if the consumer sells, exchanges,</u>
- 21 <u>surrenders</u>, or <u>annuitizes</u> the <u>annuity</u>, <u>mortality</u> <u>and</u> <u>expense</u> <u>fees</u>,
- 22 investment advisory fees, any annual fees, potential charges for and
- 23 features of riders or other options of the annuity, limitations on
- 24 interest returns, potential changes in nonguaranteed elements of the
- 25 annuity, insurance and investment components, and market risk.
- (c) In meeting the conflict of interest obligation, the producer
- 27 shall identify and avoid or reasonably manage and disclose material
- 28 <u>conflicts of interest, including, but not limited to, material conflicts</u>
- 29 <u>of interest related to an ownership interest.</u>
- 30 (2) Before the execution of a purchase, exchange, or replacement of
- 31 an annuity resulting from a recommendation, an insurance producer, or an

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1 insurer if an insurance producer is not involved, shall make reasonable

- 2 efforts to obtain the consumer's suitability information.
- 3 (3) Except as expressly permitted under subsection (4) of this
- 4 section, an insurer shall not issue an annuity recommended to a consumer
- 5 unless there is a reasonable basis to believe the annuity is suitable
- 6 based on the consumer's suitability information.
- 7 (4)(a) Except as provided under subdivision (4)(b) of this section,
- 8 neither an insurance producer, nor an insurer, shall have any obligation
- 9 to a consumer under subsection (1) or (3) of this section related to any
- 10 annuity transaction if:
- 11 (i) No recommendation is made;
- 12 (ii) A recommendation was made and was later found to have been
- 13 prepared based on materially inaccurate information provided by the
- 14 consumer;
- 15 (iii) A consumer refuses to provide relevant suitability information
- 16 and the annuity transaction is not recommended; or
- 17 (iv) A consumer decides to enter into an annuity transaction that is
- 18 not based on a recommendation of the insurer or the insurance producer.
- 19 (b) An insurer's issuance of an annuity subject to subdivision (4)
- 20 (a) of this section shall be reasonable under all the circumstances
- 21 actually known to the insurer at the time the annuity is issued.
- 22 (d) In meeting the documentation obligation, a (5) An insurance
- 23 producer, or if no insurance producer is involved, the responsible
- 24 <u>insurer representative</u>, shall at the time of sale:
- 25 <u>(i)</u> <del>(a)</del> Make a <u>written</u> record of any recommendation subject to <u>the</u>
- 26 <u>Nebraska Protection in Annuity Transactions Act and of the basis for such</u>
- 27 <u>recommendation</u> subsection (1) of this section;
- 28 <u>(ii)</u> (b) Obtain a <u>consumer-signed</u> customer-signed statement <u>on a</u>
- 29 form created or previously approved by the Department of Insurance
- 30 documenting: a customer's refusal to provide suitability information, if
- 31 any; and

1 (A) Any refusal by the consumer to provide consumer profile

- 2 information; and
- 3 (B) The consumer's understanding of the ramifications of not
- 4 providing consumer profile information or providing insufficient consumer
- 5 profile information; and
- 6 (iii) (c) Obtain a consumer-signed customer-signed statement on a
- 7 form created or previously approved by the Department of Insurance
- 8 acknowledging that the an annuity transaction is not recommended if a
- 9 <u>consumer</u> <del>customer</del> decides to enter into an annuity transaction that is
- 10 not based on the insurance producer's or insurer's recommendation.
- 11 <u>(e) Any best interest obligation requirement applicable to a</u>
- 12 producer under this subsection shall apply to every producer who has
- 13 exercised material control or influence in the making of a recommendation
- 14 and has received direct compensation as a result of the recommendation or
- 15 <u>sale</u>, regardless of whether the producer has had any direct contact with
- 16 <u>the consumer. Activities such as providing or delivering marketing or</u>
- 17 educational materials, product wholesaling or other back office product
- 18 support, and general supervision of a producer do not, in and of
- 19 <u>themselves</u>, constitute material control or influence.
- 20 (2)(a) Except as provided in subdivision (2)(b) of this section, a
- 21 producer shall have no obligation to a consumer under subdivision (1)(a)
- 22 of this section related to any annuity transaction if:
- 23 (i) No recommendation is made;
- 24 (ii) A recommendation was made and was later found to have been
- 25 prepared based on materially inaccurate information provided by the
- 26 consumer;
- 27 <u>(iii) A consumer refuses to provide relevant consumer profile</u>
- 28 information and the annuity transaction is not recommended; or
- 29 <u>(iv) A consumer decides to enter into an annuity transaction that is</u>
- 30 <u>not based on a recommendation of the producer.</u>
- 31 (b) An insurer's issuance of an annuity subject to subdivision (2)

1 (a) of this section shall be deemed reasonable under all the

- 2 <u>circumstances actually known to the insurer at the time the annuity is</u>
- 3 issued.
- 4 (3)(a) Except as permitted under subsection (2) of this section, an
- 5 insurer may not issue an annuity recommended to a consumer unless there
- 6 is a reasonable basis to believe the annuity would effectively address
- 7 the particular consumer's financial situation, insurance needs, and
- 8 <u>financial objectives based on the consumer's consumer profile</u>
- 9 information.
- 10 (b) <del>(6)(a)</del> An insurer shall establish <u>and maintain</u> a supervision
- 11 system that is reasonably designed to achieve the insurer's and its
- 12 insurance producers' compliance with the Nebraska Protection in Annuity
- 13 <u>Transactions Act</u> this section, including, but not limited to, the
- 14 following requirements:
- 15 (i) The insurer shall maintain reasonable procedures to inform its
- 16 insurance producers of the requirements of the act this section and shall
- 17 incorporate such requirements into relevant insurance producer training
- 18 manuals;
- 19 (ii) The insurer shall establish <u>and maintain</u> standards for
- 20 insurance producer product training and shall establish and maintain
- 21 reasonable procedures to require its insurance producers to comply with
- 22 the requirements of section 44-8108;
- 23 (iii) The insurer shall provide product-specific training and
- 24 training materials which explain all material features of its annuity
- 25 products to its insurance producers;
- 26 (iv) The insurer shall <u>establish and</u> maintain procedures for review
- 27 of each recommendation prior to issuance of an annuity that are designed
- 28 to ensure that there is a reasonable basis to determine that the
- 29 recommended annuity would effectively address the particular consumer's
- 30 <u>financial situation, insurance needs, and financial objectives</u> a
- 31 recommendation is suitable. Such review procedures may apply a screening

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- 1 system for the purpose of identifying selected transactions for
- 2 additional review and may be accomplished electronically or through other
- 3 means including, but not limited to, physical review. Such an electronic
- 4 or other system may be designed to require additional review only of
- 5 those transactions identified for additional review by the selection
- 6 criteria;
- 7 (v) The insurer shall <u>establish and maintain</u> reasonable procedures
- 8 to detect recommendations that are not in compliance with subsections
- 9 (1), (2), (4), and (5) of this section. This may include suitable,
- 10 including, but is not limited to, confirmation of the consumer profile
- 11 consumer suitability information, systematic consumer customer surveys,
- 12 producer and consumer interviews, confirmation letters, producer
- 13 statements or attestations, and programs of internal monitoring. Nothing
- 14 in this subdivision shall prevent an insurer from complying with this
- 15 subdivision by applying sampling procedures or by confirming the consumer
- 16 profile suitability information or other required information under this
- 17 <u>section</u> after issuance or delivery of the annuity; <u>and</u>
- 18 (vi) The insurer shall establish and maintain reasonable procedures
- 19 to assess, prior to or upon issuance or delivery of an annuity, whether a
- 20 producer has provided to the consumer the information required to be
- 21 provided under this section;
- (vii) The insurer shall establish and maintain reasonable procedures
- 23 <u>to identify and address suspicious consumer refusals to provide consumer</u>
- 24 <u>profile information;</u>
- 25 <u>(viii) The insurer shall establish and maintain reasonable</u>
- 26 procedures to identify and eliminate any sales contests, sales quotas,
- 27 <u>bonuses</u>, and noncash compensation that are based on the sales of specific
- 28 annuities within a limited period of time. The requirements of this
- 29 <u>subdivision are not intended to prohibit the receipt of health insurance,</u>
- 30 office rent, office support, retirement benefits, or other employee
- 31 benefits by employees as long as such benefits are not based upon the

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1 volume of sales of a specific annuity within a limited period of time;

- 2 <u>and</u>
- 3 (ix) (vi) The insurer shall annually provide a written report to
- 4 senior management, including the senior manager responsible for audit
- 5 functions, which details a review, with appropriate testing, reasonably
- 6 designed to determine the effectiveness of the supervision system, the
- 7 exceptions found, and corrective action taken or recommended, if any.
- 8 (c)(i) (b)(i) Nothing in this subsection restricts an insurer from
- 9 contracting for performance of a function, including maintenance of
- 10 procedures, required under subdivision (a) of this subsection. An insurer
- 11 is responsible for taking appropriate corrective action and may be
- 12 subject to sanctions and penalties pursuant to section 44-8107 regardless
- 13 of whether the insurer contracts for performance of a function and
- regardless of the insurer's compliance with subdivision (b) (b) (ii) of
- 15 this subsection.
- 16 (ii) An insurer's supervision system under subdivision (a) of this
- 17 subsection shall include supervision of contractual performance under
- 18 this subsection. This includes, but is not limited to, the following:
- 19 (A) Monitoring and, as appropriate, conducting audits to assure that
- 20 the contracted function is properly performed; and
- 21 (B) Annually obtaining a certification from a senior manager who has
- 22 responsibility for the contracted function that the manager has a
- 23 reasonable basis to represent, and does represent, that the function is
- 24 properly performed.
- 25 (d) (c) An insurer is not required to include in its system of
- 26 <u>supervision:</u>
- 27 <u>(i) A supervise an insurance</u> producer's recommendations to consumers
- 28 of products other than the annuities offered by the insurer; or  $\pm$
- 29 <u>(ii) Consideration of or comparison to options available to the</u>
- 30 producer or compensation relating to those options other than annuities
- 31 or other products offered by the insurer.

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1 (4) Neither a (7) An insurance producer nor an insurer shall not

- 2 dissuade, or attempt to dissuade, a consumer from:
- 3 (a) Truthfully responding to an insurer's request for confirmation
- 4 of the consumer profile suitability information;
- 5 (b) Filing a complaint; or
- 6 (c) Cooperating with the investigation of a complaint.
- 7 (5)(a) Recommendations and sales of annuities made in compliance
- 8 with comparable standards shall satisfy the safe harbor requirements
- 9 under this subsection. This subsection applies to all recommendations and
- 10 sales of annuities made by financial professionals in compliance with
- 11 <u>business rules, controls, and procedures that satisfy a comparable</u>
- 12 <u>standard even if such standard would not otherwise apply to the product</u>
- 13 or recommendation at issue. However, nothing in this subsection shall
- 14 <u>limit the ability of the Director of Insurance to investigate and enforce</u>
- 15 the provisions of this subsection.
- 16 (b) Nothing in subdivision (a) of this subsection shall limit the
- 17 insurer's obligation to comply with subdivision (3)(a) of this section,
- 18 <u>although the insurer may base its analysis on information received from</u>
- 19 <u>either the financial professional or the entity supervising the financial</u>
- 20 <u>professional</u>.
- 21 <u>(c) For subdivision (a) of this subsection to apply, an insurer</u>
- 22 shall:
- 23 (i) Monitor the relevant conduct of the financial professional
- 24 seeking to rely on subdivision (a) of this subsection or the entity
- 25 responsible for supervising the financial professional, such as the
- 26 financial professional's broker-dealer or an investment adviser
- 27 <u>registered under federal securities laws using information collected in</u>
- 28 the normal course of an insurer's business; and
- 29 <u>(ii) Provide to the entity responsible for supervising the financial</u>
- 30 professional seeking to rely on subdivision (a) of this subsection, such
- 31 as the financial professional's broker-dealer or investment adviser

1 registered under federal securities laws, information and reports that

- 2 <u>are reasonably appropriate to assist such entity to maintain its</u>
- 3 supervision system.
- 4 (d) For purposes of this subsection, financial professional means a
- 5 producer that is regulated and acting as:
- 6 (i) A broker-dealer registered under federal securities laws or a
- 7 registered representative of a broker-dealer;
- 8 <u>(ii) An investment adviser registered under federal securities laws</u>
- 9 or an investment adviser representative associated with a federal
- 10 <u>registered investment adviser; or</u>
- 11 (iii) A plan fiduciary under section 3(21) of the Employee
- 12 Retirement Income Security Act of 1974 or a fiduciary under section
- 13 4975(e)(3) of the Internal Revenue Code of 1986, as such sections existed
- 14 <u>on January 1, 2021.</u>
- (e) For purposes of this subsection, comparable standards means:
- 16 (i) With respect to broker-dealers and registered representatives of
- 17 broker-dealers, applicable federal Securities and Exchange Commission and
- 18 Financial Industry Regulatory Authority rules pertaining to best interest
- 19 obligations and supervision of annuity recommendations and sales,
- 20 including, but not limited to, Regulation Best Interest, as such rules
- 21 <u>existed on January 1, 2021;</u>
- 22 (ii) With respect to investment advisers registered under federal
- 23 securities laws or investment adviser representatives, the fiduciary
- 24 duties and all other requirements imposed on such investment advisers or
- 25 investment adviser representatives by contract or under the federal
- 26 Investment Advisers Act of 1940, including, but not limited to, Form ADV
- 27 and interpretations of Form ADV as such form and interpretations existed
- 28 on January 1, 2021; and
- 29 (iii) With respect to plan fiduciaries or fiduciaries, the duties,
- 30 obligations, prohibitions, and all other requirements attendant to such
- 31 status under the federal Employee Retirement Income Security Act of 1974

1 or the Internal Revenue Code of 1986, as such acts existed on January 1,

- 2 2021.
- 3 (6)(a) Insurers, general agents, independent agencies, and producers
- 4 shall maintain or be able to make available to the Director of Insurance
- 5 records of the information collected from the consumer, disclosures made
- 6 to the consumer, including summaries of oral disclosures, and other
- 7 information used in making the recommendations that were the basis for
- 8 insurance transactions for five years after the insurance transaction is
- 9 <u>completed by the insurer. An insurer is permitted, but shall not be</u>
- 10 required, to maintain documentation on behalf of a producer.
- 11 <u>(b) Records required to be maintained by this section may be</u>
- 12 <u>maintained in paper, photographic, microprocess, magnetic, mechanical, or</u>
- 13 <u>electronic media or by any process that accurately reproduces the actual</u>
- 14 <u>document</u>.
- 15 (8)(a) Compliance with the Financial Industry Regulatory Authority
- 16 Rules pertaining to suitability and supervision of annuity transactions
- 17 shall satisfy the requirements under this section if the insurer complies
- 18 with the requirements of subdivision (6)(b) of this section. This
- 19 subsection applies to Financial Industry Regulatory Authority broker-
- 20 dealer sales of variable annuities and fixed annuities if the suitability
- 21 and supervision is similar to those applied to variable annuity sales.
- 22 However, nothing in this subsection shall limit the ability of the
- 23 Director of Insurance to investigate potential violations of and enforce
- 24 the Nebraska Protection in Annuity Transactions Act.
- 25 (b) An insurer seeking to comply with the Financial Industry
- 26 Regulatory Authority broker-dealer sales of variable annuities and fixed
- 27 annuities to satisfy the requirements of this section shall:
- 28 (i) Monitor the Financial Industry Regulatory Authority member
- 29 broker-dealer using information collected in the normal course of an
- 30 insurer's business; and
- 31 (ii) Provide to the Financial Industry Regulatory Authority member

1 broker-dealer information and reports that are reasonably appropriate to

- 2 assist the Financial Industry Regulatory Authority member broker-dealer
- 3 to maintain its supervision system.
- 4 Sec. 5. Section 44-8107, Revised Statutes Cumulative Supplement,
- 5 2020, is amended to read:
- 6 44-8107 (1) An insurer is responsible for compliance with the
- 7 Nebraska Protection in Annuity Transactions Act. If a violation occurs,
- 8 either because of the action or inaction of the insurer or its insurance
- 9 producer, the Director of Insurance may order:
- 10 (a) An insurer to take reasonably appropriate corrective action for
- 11 any consumer harmed by <u>a failure to comply with the Nebraska Protection</u>
- 12 <u>in Annuity Transactions Act by the insurer, an entity contracted to</u>
- 13 perform the insurer's supervisory duties, or by the producer an insurance
- 14 producer's or insurer's violation of the act; and
- 15 (b) A general agency, independent agency, or the An insurance
- 16 producer to take reasonably appropriate corrective action for any
- 17 consumer harmed by the  $\frac{1}{2}$  insurance producer's violation of the act; and  $\frac{1}{2}$
- 18 (c) Appropriate penalties and sanctions.
- 19 (2) A violation of the act shall be an unfair trade practice in the
- 20 business of insurance under the Unfair Insurance Trade Practices Act.
- 21 (3) The director may reduce or eliminate any applicable penalty
- 22 under section 44-1529 for a violation of the Nebraska Protection in
- 23 Annuity Transactions Act subsection (1) or (2) of section 44-8106 or
- 24 subdivision (4)(b) of such section if corrective action for the consumer
- 25 was taken promptly after a violation was discovered or the violation was
- 26 not part of a pattern or practice.
- 27 Sec. 6. Section 44-8108, Revised Statutes Cumulative Supplement,
- 28 2020, is amended to read:
- 29 44-8108 (1) A An insurance producer shall not solicit the sale of an
- 30 annuity product unless the insurance producer has adequate knowledge of
- 31 the product to recommend the annuity and the insurance producer is in

1 compliance with the insurer's standards for product training. A An

- 2 insurance producer may rely on insurer-provided product-specific training
- 3 standards and materials to comply with this subsection.
- 4 (2)(a)(i) A An insurance producer who engages in the sale of annuity
- 5 products shall complete a one-time four-credit training course approved
- 6 by the Department of Insurance and provided by a department-approved
- 7 education provider.
- 8 (ii) Producers Insurance producers who hold a life insurance line of
- 9 authority on July  $\frac{1}{2}$ ,  $\frac{2021}{2}$ ,  $\frac{19}{2012}$ , and who desire to sell annuities
- 10 shall complete the requirements of this subsection within six months
- 11 after July  $\frac{1}{2}$ ,  $\frac{2021}{2}$ ,  $\frac{19}{2012}$ . Individuals who obtain a life insurance line
- of authority on or after July 1, 2021 19, 2012, shall not engage in the
- 13 sale of annuities until the annuity training course required under this
- 14 subsection has been completed.
- 15 (b) The minimum length of the training required under this
- 16 subsection shall be sufficient to qualify for at least four continuing
- 17 education credits, but may be longer.
- 18 (c) The training required under this subsection shall include
- 19 information on the following topics:
- 20 (i) The types of annuities and various classifications of annuities;
- 21 (ii) Identification of the parties to an annuity;
- 22 (iii) How fixed, variable, and indexed annuity contract provisions
- 23 affect consumers;
- 24 (iv) The application of income taxation of qualified and
- 25 nonqualified annuities;
- 26 (v) The primary uses of annuities; and
- 27 (vi) Appropriate sales practices and replacement and disclosure
- 28 requirements.
- 29 (d) Providers of courses intended to comply with this subsection
- 30 shall cover all topics listed in the prescribed outline and shall not
- 31 present any marketing information or provide training on sales techniques

1 or specific information about a particular insurer's products. Additional

- 2 topics may be offered in conjunction with and in addition to the required
- 3 outline.
- 4 (e) A provider of an annuity training course intended to comply with
- 5 this subsection shall register as a continuing education provider in this
- 6 state and comply with the requirements applicable to insurance producer
- 7 continuing education activities as set forth in section 44-3905.
- 8 <u>(f) A producer who has completed an annuity training course approved</u>
- 9 by the Department of Insurance prior to July 1, 2021, shall, within six
- 10 months after July 1, 2021, complete either:
- 11 (i) A new four-credit training course approved by the Department of
- 12 Insurance after the effective date of this act; or
- 13 (ii) An additional one-time, one-credit training course approved by
- 14 the Department of Insurance and provided by a Department of Insurance
- 15 approved education provider on appropriate sales practices and
- 16 replacement and disclosure requirements under the Nebraska Protection in
- 17 Annuity Transactions Act.
- 18 (g) (f) Annuity training courses may be conducted and completed by
- 19 classroom or self-study methods in accordance with sections 44-3901 to
- 20 44-3908.
- 21 <u>(h) <del>(g)</del> Providers of annuity training shall comply with the</u>
- 22 reporting requirements and shall issue certificates of completion in
- 23 accordance with sections 44-3901 to 44-3908.
- 24 (i) (h) The satisfaction of training requirements of another state
- 25 that are substantially similar to the provisions of this subsection shall
- 26 be deemed to satisfy the training requirements of this subsection.
- 27 <u>(j) The satisfaction of the components of the training requirements</u>
- 28 of any course or courses with components substantially similar to the
- 29 provisions of this subsection shall be deemed to satisfy the training
- 30 <u>requirements of this subsection.</u>
- 31 (k) (i) An insurer shall verify that  $\underline{each}$  an insurance producer has

1 completed the annuity training course required under this subsection

- 2 before allowing the producer to sell an annuity product for that insurer.
- 3 An insurer may satisfy its responsibility under this subsection by
- 4 obtaining certificates of completion of the training course or obtaining
- 5 reports provided by National Association of Insurance Commissioners-
- 6 sponsored data base systems or vendors or from a reasonably reliable
- 7 commercial data base vendor that has a reporting arrangement with
- 8 approved insurance education providers.
- 9 Sec. 7. Section 44-8109, Revised Statutes Cumulative Supplement,
- 10 2020, is amended to read:
- 11 44-8109 The changes made to the Nebraska Protection in Annuity
- 12 Transactions Act by <u>this legislative bill</u> <del>Laws 2012, LB887,</del> shall apply
- 13 to solicitations occurring on and after January 1, 2022 2013.
- 14 Sec. 8. Original sections 44-8102, 44-8103, 44-8105, 44-8106,
- 15 44-8107, 44-8108, and 44-8109, Revised Statutes Cumulative Supplement,
- 16 2020, are repealed.
- 17 Sec. 9. Since an emergency exists, this act takes effect when
- 18 passed and approved according to law.