## LEGISLATURE OF NEBRASKA

## ONE HUNDRED SEVENTH LEGISLATURE

SECOND SESSION

## **LEGISLATIVE BILL 767**

## FINAL READING

Read first time January 05, 2022

Committee: Banking, Commerce and Insurance

- 1 A BILL FOR AN ACT relating to pharmacy benefit managers; to adopt the
- 2 Pharmacy Benefit Manager Licensure and Regulation Act; to eliminate
- 3 provisions relating to pharmacy benefit managers; to provide an
- 4 operative date; to provide severability; and to outright repeal
- 5 section 71-2484, Revised Statutes Cumulative Supplement, 2020.
- 6 Be it enacted by the people of the State of Nebraska,

1 Section 1. Sections 1 to 12 of this act shall be known and may be

- 2 <u>cited as the Pharmacy Benefit Manager Licensure and Regulation Act.</u>
- 3 Sec. 2. (1) The Pharmacy Benefit Manager Licensure and Regulation
- 4 Act establishes the standards and criteria for the licensure and
- 5 regulation of pharmacy benefit managers providing a claims processing
- 6 <u>service or other prescription drug or device service for a health benefit</u>
- 7 plan.
- 8 (2) The purposes of the act are to:
- 9 (a) Promote, preserve, and protect public health, safety, and
- 10 <u>welfare through effective regulation and licensure of pharmacy benefit</u>
- 11 managers;
- 12 <u>(b) Promote the solvency of the commercial health insurance</u>
- 13 industry, the regulation of which is reserved to the states by the
- 14 federal McCarran-Ferguson Act, 15 U.S.C. 1011 to 1015, as such act and
- 15 <u>sections existed on January 1, 2022, as well as provide for consumer</u>
- 16 savings and encourage fairness in prescription drug benefits;
- 17 (c) Provide for powers and duties of the director; and
- 18 (d) Prescribe monetary penalties for violations of the Pharmacy
- 19 <u>Benefit Manager Licensure and Regulation Act.</u>
- Sec. 3. For purposes of the Pharmacy Benefit Manager Licensure and
- 21 Regulation Act:
- 22 (1) Auditing entity means a pharmacy benefit manager or any person
- 23 that represents a pharmacy benefit manager in conducting an audit for
- 24 <u>compliance with a contract between the pharmacy benefit manager</u> and a
- 25 pharmacy;
- 26 (2) Claims processing service means an administrative service
- 27 performed in connection with the processing and adjudicating of a claim
- 28 relating to a pharmacist service that includes:
- 29 <u>(a) Receiving a payment for a pharmacist service; or</u>
- 30 (b) Making a payment to a pharmacist or pharmacy for a pharmacist
- 31 service;

1 (3) Covered person means a member, policyholder, subscriber,

- 2 <u>enrollee</u>, <u>beneficiary</u>, <u>dependent</u>, <u>or other individual participating in a</u>
- 3 <u>health benefit plan;</u>
- 4 (4) Director means the Director of Insurance;
- 5 (5) Health benefit plan means a policy, contract, certificate, or
- 6 agreement entered into, offered, or issued by a health carrier to
- 7 provide, deliver, arrange for, pay for, or reimburse any of the costs of
- 8 a physical, mental, or behavioral health care service;
- 9 (6) Health carrier has the same meaning as in section 44-1303;
- 10 (7) Other prescription drug or device service means a service other
- 11 than a claims processing service, provided directly or indirectly,
- 12 <u>whether in connection with or separate from a claims processing service,</u>
- 13 <u>including</u>, but not limited to:
- 14 (a) Negotiating a rebate, discount, or other financial incentive or
- 15 <u>arrangement with a drug company;</u>
- 16 (b) Disbursing or distributing a rebate;
- 17 <u>(c) Managing or participating in an incentive program or arrangement</u>
- 18 for a pharmacist service;
- 19 (d) Negotiating or entering into a contractual arrangement with a
- 20 pharmacist or pharmacy;
- 21 (e) Developing and maintaining a formulary;
- 22 (f) Designing a prescription benefit program; or
- 23 (g) Advertising or promoting a service;
- 24 (8) Pharmacist has the same meaning as in section 38-2832;
- 25 (9) Pharmacist service means a product, good, or service or any
- 26 <u>combination thereof provided as a part of the practice of pharmacy;</u>
- 27 (10) Pharmacy has the same meaning as in section 71-425;
- 28 (11)(a) Pharmacy benefit manager means a person, business, or
- 29 entity, including a wholly or partially owned or controlled subsidiary of
- 30 a pharmacy benefit manager, that provides a claims processing service or
- 31 other prescription drug or device service for a health benefit plan to a

- 1 covered person who is a resident of this state; and
- 2 (b) Pharmacy benefit manager does not include:
- 3 (i) A health care facility licensed in this state;
- 4 (ii) A health care professional licensed in this state;
- 5 (iii) A consultant who only provides advice as to the selection or
- 6 performance of a pharmacy benefit manager; or
- 7 (iv) A health carrier to the extent that it performs any claims
- 8 processing service or other prescription drug or device service
- 9 <u>exclusively for its enrollees; and</u>
- 10 (12) Plan sponsor has the same meaning as in section 44-2702.
- 11 Sec. 4. (1) The Pharmacy Benefit Manager Licensure and Regulation
- 12 Act applies to any contract or health benefit plan issued, renewed,
- 13 recredentialed, amended, or extended on or after the operative date of
- 14 this act, including any health carrier that performs a claims processing
- 15 <u>service or other prescription drug or device service through a third</u>
- 16 party.
- 17 (2) As a condition of licensure, any contract in existence on the
- 18 date a pharmacy benefit manager receives its license to do business in
- 19 <u>this state shall comply with the requirements of the act.</u>
- 20 (3) Nothing in the act is intended or shall be construed to conflict
- 21 with existing relevant federal law.
- 22 Sec. 5. (1) A person shall not establish or operate as a pharmacy
- 23 <u>benefit manager in this state for a health benefit plan without first</u>
- 24 <u>obtaining a license from the director under the Pharmacy Benefit Manager</u>
- 25 Licensure and Regulation Act.
- 26 <u>(2) The director may adopt and promulgate rules and regulations</u>
- 27 <u>establishing the licensing application, financial, and reporting</u>
- 28 <u>requirements for pharmacy benefit managers under the act.</u>
- 29 <u>(3) A person applying for a pharmacy benefit manager license shall</u>
- 30 submit an application for licensure in the form and manner prescribed by
- 31 the director.

- 1 (4) A person submitting an application for a pharmacy benefit
- 2 manager license shall include with the application a nonrefundable
- 3 application fee. The director shall establish the nonrefundable
- 4 application fee in an amount not to exceed five hundred dollars.
- 5 <u>(5) The director may refuse to issue or renew a license if the</u>
- 6 director determines that the applicant or any individual responsible for
- 7 the conduct of affairs of the applicant is not competent, trustworthy,
- 8 <u>financially responsible</u>, or of good personal and business reputation, has
- 9 been found to have violated the insurance laws of this state or any other
- 10 jurisdiction, or has had an insurance or other certificate of authority
- 11 <u>or license denied or revoked for cause by any jurisdiction.</u>
- 12 <u>(6)(a) Unless surrendered, suspended, or revoked by the director, a</u>
- 13 license issued under this section is valid as long as the pharmacy
- 14 <u>benefit manager continues to do business in this state and remains in</u>
- 15 compliance with the provisions of the act and any applicable rules and
- 16 regulations, including the completion of a renewal application on a form
- 17 prescribed by the director and payment of an annual license renewal fee.
- 18 The director shall establish the annual license renewal fee in an amount
- 19 <u>not to exceed two hundred fifty dollars.</u>
- 20 (b) Such application and renewal fee shall be received by the
- 21 director on or before thirty days prior to the anniversary of the
- 22 effective date of the pharmacy benefit manager's initial or most recent
- 23 license.
- 24 Sec. 6. (1) A participation contract between a pharmacy benefit
- 25 manager and any pharmacist or pharmacy providing prescription drug
- 26 coverage for a health benefit plan shall not prohibit or restrict any
- 27 pharmacy or pharmacist from or penalize any pharmacy or pharmacist for
- 28 <u>disclosing to any covered person any health care information that the</u>
- 29 pharmacy or pharmacist deems appropriate regarding:
- 30 (a) The nature of treatment, risks, or an alternative to such
- 31 treatment;

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1 (b) The availability of an alternate therapy, consultation, or test;

- 2 <u>(c) The decision of a utilization reviewer or similar person to</u>
- 3 <u>authorize or deny a service;</u>
- 4 (d) The process that is used to authorize or deny a health care
- 5 <u>service or benefit; or</u>
- 6 (e) Information on any financial incentive or structure used by the
- 7 <u>health carrier</u>.
- 8 (2) A pharmacy benefit manager shall not prohibit a pharmacy or
- 9 pharmacist from discussing information regarding the total cost for a
- 10 <u>pharmacist service for a prescription drug or from selling a more</u>
- 11 <u>affordable alternative to the covered person if a more affordable</u>
- 12 alternative is available.
- 13 (3) A pharmacy benefit manager contract with a participating
- 14 pharmacist or pharmacy shall not prohibit, restrict, or limit disclosure
- 15 of information to the director, law enforcement, or a state or federal
- 16 governmental official, provided that:
- 17 <u>(a) The recipient of the information represents that such recipient</u>
- 18 <u>has the authority, to the extent provided by state or federal law, to</u>
- 19 <u>maintain proprietary information as confidential; and</u>
- 20 (b) Prior to disclosure of information designated as confidential,
- 21 <u>the pharmacist or pharmacy:</u>
- 22 (i) Marks as confidential any document in which the information
- 23 <u>appears; or</u>
- 24 (ii) Requests confidential treatment for any oral communication of
- 25 the information.
- 26 (4) A pharmacy benefit manager shall not terminate the contract with
- 27 <u>or penalize a pharmacist or pharmacy due to the pharmacist or pharmacy:</u>
- 28 <u>(a) Disclosing information about a pharmacy benefit manager</u>
- 29 practice, except information determined to be a trade secret, as
- 30 <u>determined by state law or the director; or</u>
- 31 (b) Sharing any portion of the pharmacy benefit manager contract

- 1 with the director pursuant to a complaint or a query regarding whether
- 2 the contract is in compliance with the Pharmacy Benefit Manager Licensure
- 3 <u>and Regulation Act.</u>
- 4 (5)(a) A pharmacy benefit manager shall not require a covered person
- 5 purchasing a covered prescription drug to pay an amount greater than the
- 6 lesser of the covered person's cost-sharing amount under the terms of the
- 7 health benefit plan or the amount the covered person would pay for the
- 8 <u>drug if the covered person were paying the cash price.</u>
- 9 (b) Any amount paid by a covered person under subdivision (5)(a) of
- 10 this section shall be attributable toward any deductible or, to the
- 11 <u>extent consistent with section 2707 of the federal Public Health Service</u>
- 12 Act, 42 U.S.C. 300gg-6, as such section existed on January 1, 2022, the
- 13 <u>annual out-of-pocket maximum under the covered person's health benefit</u>
- 14 plan.
- 15 Sec. 7. (1) Unless otherwise prohibited by federal law, an auditing
- 16 entity conducting a pharmacy audit shall:
- 17 <u>(a) Give any pharmacy notice fifteen business days prior to</u>
- 18 conducting an initial onsite audit;
- 19 (b) For any audit that involves clinical or professional judgement,
- 20 conduct such audit by or in consultation with a pharmacist; and
- 21 (c) Audit each pharmacy under the same standards and parameters as
- 22 other similarly situated pharmacies.
- 23 (2) Unless otherwise prohibited by federal law, for any pharmacy
- 24 <u>audit conducted by an auditing entity:</u>
- 25 (a) The period covered by the audit shall not exceed twenty-four
- 26 months from the date that the claim was submitted to the auditing entity,
- 27 unless a longer period is required under state or federal law;
- 28 (b) If an auditing entity uses random sampling as a method for
- 29 <u>selecting a set of claims for examination, the sample size shall be</u>
- 30 <u>appropriate for a statistically reliable sample;</u>
- 31 (c) The auditing entity shall provide the pharmacy a masked list

1 containing any prescription number or date range that the auditing entity

- 2 is seeking to audit;
- 3 (d) No onsite audit shall take place during the first five business
- 4 days of the month without the consent of the pharmacy;
- 5 (e) No auditor shall enter the area of any pharmacy where patient-
- 6 specific information is available without being escorted by an employee
- 7 of the pharmacy and, to the extent possible, each auditor shall remain
- 8 out of the sight and hearing range of any pharmacy customer;
- 9 (f) No recoupment shall be deducted from or applied against a future
- 10 <u>remittance until after the appeal process is complete and both parties</u>
- 11 receive the results of the final audit;
- 12 <u>(g) No pharmacy benefit manager shall require information to be</u>
- 13 written on a prescription unless such information is required to be
- 14 written on the prescription by state or federal law;
- 15 (h) Recoupment may be assessed for information not written on a
- 16 prescription if:
- 17 (i)(A) Such information is required in the provider manual; or
- 18 <u>(B) The information is required by the federal Food and Drug</u>
- 19 Administration or the drug manufacturer's product safety program; and
- 20 <u>(ii) The information required under subdivision (i)(A) or (B) of</u>
- 21 this subdivision (h) is not readily available for the auditing entity at
- 22 the time of the audit; and
- 23 <u>(i) No auditing entity or agent shall receive payment based on a</u>
- 24 <u>percentage of any recoupment.</u>
- 25 (3) For recoupment under the Pharmacy Benefit Manager Licensure and
- 26 Regulation Act, the auditing entity shall:
- 27 <u>(a) Include consumer-oriented parameters based on manufacturer</u>
- 28 listings in the audit parameters;
- 29 <u>(b) Consider the pharmacy's usual and customary price for a</u>
- 30 compounded medication as the reimbursable cost, unless the pricing method
- 31 is outlined in the pharmacy provider contract;

1 (c) Base a finding of overpayment or underpayment on the actual

- 2 <u>overpayment or underpayment and not a projection that relies on the</u>
- 3 number of patients served who have a similar diagnosis, the number of
- 4 similar orders, or the number of refills for similar drugs;
- 5 (d) Not use extrapolation to calculate the recoupment or penalties
- 6 unless required by state or federal law;
- 7 <u>(e) Not include a dispensing fee in the calculation of an</u>
- 8 overpayment, unless a prescription was not actually dispensed, the
- 9 prescriber denied authorization, the prescription dispensed was a
- 10 medication error by the pharmacy, or the identified overpayment is solely
- 11 based on an extra dispensing fee;
- 12 <u>(f) Not consider as fraud any clerical or record-keeping error, such</u>
- 13 as a typographical error, scrivener's error, or computer error regarding
- 14 <u>a required document or record. Such error may be subject to recoupment;</u>
- 15 (g) Not assess any recoupment in the case of an error that has no
- 16 <u>actual financial harm to the covered person or health benefit plan. An</u>
- 17 error that is the result of the pharmacy failing to comply with a formal
- 18 corrective action plan may be subject to recoupment; and
- 19 (h) Not allow interest to accrue during the audit period for either
- 20 party, beginning with the notice of the audit and ending with the final
- 21 <u>audit report.</u>
- 22 (4)(a) To validate a pharmacy record and the delivery of a pharmacy
- 23 service, the pharmacy may use an authentic and verifiable statement or
- 24 record, including a medication administration record of a nursing home,
- 25 <u>assisted-living facility, hospital, physician, or other authorized</u>
- 26 <u>practitioner or an additional audit documentation parameter located in</u>
- 27 the provider manual.
- 28 (b) Any legal prescription that meets the requirements in this
- 29 <u>section may be used to validate a claim in connection with a</u>
- 30 prescription, refill, or change in a prescription, including a medication
- 31 administration record, fax, e-prescription, or documented telephone call

- 1 from the prescriber to the prescriber's agent.
- 2 (5) The auditing entity conducting the audit shall establish a
- 3 written appeal process which shall include procedures for appealing both
- 4 a preliminary audit report and a final audit report.
- 5 (6)(a) A preliminary audit report shall be delivered to the pharmacy
- 6 within one hundred twenty days after the conclusion of the audit.
- 7 <u>(b) A pharmacy shall be allowed at least thirty days following</u>
- 8 <u>receipt of a preliminary audit report to provide documentation to address</u>
- 9 any discrepancy found in the audit.
- 10 (c) A final audit report shall be delivered to the pharmacy within
- 11 <u>one hundred twenty days after receipt of the preliminary audit report or</u>
- 12 <u>the appeal process has been exhausted, whichever is later.</u>
- 13 <u>(d) An auditing entity shall remit any money due to a pharmacy or</u>
- 14 pharmacist as the result of an underpayment of a claim within forty-five
- 15 days after the appeal process has been exhausted and the final audit
- 16 report has been issued.
- 17 (7) Where contractually required, an auditing entity shall provide a
- 18 copy to the plan sponsor of any of the plan sponsor's claims that were
- 19 <u>included in the audit, and any recouped money shall be returned to the</u>
- 20 <u>health benefit plan or plan sponsor.</u>
- 21 (8) This section does not apply to any investigative audit that
- 22 involves suspected fraud, willful misrepresentation, or abuse, or any
- 23 audit completed by a state-funded health care program.
- 24 Sec. 8. (1) With respect to each contract and contract renewal
- 25 between a pharmacy benefit manager and a pharmacy, the pharmacy benefit
- 26 manager shall:
- 27 (a) Update any maximum allowable cost price list at least every
- 28 seven business days, noting any price change from the previous list, and
- 29 provide a means by which a network pharmacy may promptly review a current
- 30 price in an electronic, print, or telephonic format within one business
- 31 day of any such change at no cost to the pharmacy;

1 (b) Maintain a procedure to eliminate a product from the maximum

- 2 <u>allowable cost price list in a timely manner to remain consistent with</u>
- 3 <u>any change in the marketplace; and</u>
- 4 (c) Make the maximum allowable cost price list available to each
- 5 <u>contracted pharmacy in a format that is readily accessible and usable to</u>
- 6 <u>the contracted pharmacy.</u>
- 7 (2) A pharmacy benefit manager shall not place a prescription drug
- 8 on a maximum allowable cost price list unless the drug is available for
- 9 purchase by pharmacies in this state from a national or regional drug
- 10 wholesaler and is not obsolete.
- 11 (3) Each contract between a pharmacy benefit manager and a pharmacy
- 12 <u>shall include a process to appeal, investigate, and resolve disputes</u>
- 13 regarding any maximum allowable cost price. The process shall include:
- 14 <u>(a) A fifteen-business-day limit on the right to appeal following</u>
- 15 submission of an initial claim by a pharmacy;
- 16 (b) A requirement that any appeal be investigated and resolved
- 17 within seven business days after the appeal is received by the pharmacy
- 18 benefit manager; and
- 19 (c) A requirement that the pharmacy benefit manager provide a reason
- 20 for any denial of an appeal and identify the national drug code for the
- 21 drug that may be purchased by the pharmacy at a price at or below the
- 22 price on the maximum allowable cost price list as determined by the
- 23 pharmacy benefit manager.
- 24 (4) If an appeal is determined to be valid by the pharmacy benefit
- 25 manager, the pharmacy benefit manager shall:
- 26 <u>(a) Make an adjustment in the drug price no later than one day after</u>
- 27 the appeal is resolved; and
- 28 (b) Permit the appealing pharmacy to reverse and rebill the claim in
- 29 question, using the date of the original claim.
- 30 Sec. 9. (1) A pharmacy benefit manager that reimburses a 340B
- 31 entity or a 340B contract pharmacy for a drug that is subject to an

- 1 agreement under 42 U.S.C. 256b shall not reimburse the 340B entity or the
- 2 <u>340B contract pharmacy for the pharmacy-dispensed drug at a rate lower</u>
- 3 than that paid for the same drug to similarly situated pharmacies that
- 4 are not 340B entities or 340B contract pharmacies, and shall not assess
- 5 any fee, chargeback, or other adjustment upon the 340B entity or 340B
- 6 contract pharmacy on the basis that the 340B entity or 340B contract
- 7 pharmacy participates in the program set forth in 42 U.S.C. 256b.
- 8 (2) A pharmacy benefit manager shall not discriminate against a 340B
- 9 entity or 340B contract pharmacy in a manner that prevents or interferes
- 10 <u>with a covered individual's choice to receive such drug from the</u>
- 11 <u>corresponding 340B entity or 340B contract pharmacy.</u>
- 12 <u>(3) For purposes of this section:</u>
- 13 (a) 340B contract pharmacy means any pharmacy under contract with a
- 14 340B entity to dispense drugs on behalf of such 340B entity; and
- 15 (b) 340B entity means an entity participating in the federal 340B
- 16 drug discount program, as described in 42 U.S.C. 256b.
- 17 Sec. 10. A pharmacy benefit manager shall not exclude a Nebraska
- 18 pharmacy from participation in the pharmacy benefit manager's specialty
- 19 pharmacy network if:
- 20 (1) The pharmacy holds a specialty pharmacy accreditation from a
- 21 nationally recognized independent accrediting organization; and
- 22 (2) The pharmacy is willing to accept the terms and conditions of
- 23 the pharmacy benefit manager's agreement with the pharmacy benefit
- 24 manager's specialty pharmacies.
- 25 Sec. 11. <u>(1) The director shall enforce compliance with the</u>
- 26 requirements of the Pharmacy Benefit Manager Licensure and Regulation
- 27 Act.
- 28 (2)(a) Pursuant to the Insurers Examination Act, the director may
- 29 examine or audit the books and records of a pharmacy benefit manager
- 30 providing a claims processing service or other prescription drug or
- 31 device service for a health benefit plan to determine compliance with the

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- 1 <u>act.</u>
- 2 <u>(b) Information or data acquired during an examination under</u>
- 3 subdivision (2)(a) of this section is:
- 4 (i) Considered proprietary and confidential;
- 5 (ii) Not subject to sections 84-712, 84-712.01, and 84-712.03 to
- 6 84-712.09;
- 7 (iii) Not subject to subpoena; and
- 8 (iv) Not subject to discovery or admissible as evidence in any
- 9 private civil action.
- 10 (3) The director may use any document or information provided
- 11 pursuant to subsection (3) or (4) of section 6 of this act in the
- 12 performance of the director's duties to determine compliance with the
- 13 Pharmacy Benefit Manager Licensure and Regulation Act.
- 14 (4) The director may impose a monetary penalty on a pharmacy benefit
- 15 manager or the health carrier with which a pharmacy benefit manager is
- 16 contracted for a violation of the Pharmacy Benefit Manager Licensure and
- 17 Regulation Act. The director shall establish the monetary penalty for a
- 18 violation of the act in an amount not to exceed one thousand dollars per
- 19 <u>entity for each violation.</u>
- 20 Sec. 12. The director may adopt and promulgate rules and
- 21 regulations to carry out the Pharmacy Benefit Manager Licensure and
- 22 Regulation Act.
- 23 Sec. 13. This act becomes operative on January 1, 2023.
- Sec. 14. If any section in this act or any part of any section is
- 25 declared invalid or unconstitutional, the declaration shall not affect
- 26 the validity or constitutionality of the remaining portions.
- 27 Sec. 15. The following section is outright repealed: Section
- 28 71-2484, Revised Statutes Cumulative Supplement, 2020.