

AMENDMENTS TO LB571

Introduced by Health and Human Services.

1 1. Strike original section 2 and insert the following new section:

2 Sec. 2. (1) For purposes of this section:

3 (a) Grievance means a written expression of dissatisfaction that may
4 or may not be the result of an unresolved complaint; and

5 (b) Grievance procedure means the written policy of an assisted-
6 living facility for addressing a grievance from an individual including
7 an employee or resident.

8 (2) Each assisted-living facility shall, on or before January 1,
9 2020, provide to the department the grievance procedure provided to an
10 applicant for admission to the assisted-living facility. When such
11 grievance procedure is modified, updated, or otherwise changed, the new
12 grievance procedure shall be provided to the department within seven
13 business days after such new grievance procedure takes effect. The
14 department shall make such grievance procedure available to the deputy
15 public counsel for institutions.