# STATE OF NEBRASKA

# EQUAL OPPORTUNITY COMMISSION



### **ANNUAL REPORT**

Fiscal Year 2014/2015

neoc.nebraska.gov

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### **Public Education and Outreach**

The Nebraska Equal Opportunity Commission has served the public beginning August 1965. That year, legislators passed statutory language representing some of the best and noble interests of the residents of Nebraska: to allow for equal opportunity and fair treatment in employment, housing, and public accommodations. The intent was to create and maintain a harmonious community where people may thrive on their efforts not stifled by bigotry, prejudice, and hatred. The intent was to codify and protect the civil rights of its residents through implementation of anti-discrimination laws, when many persons but not all, are of the mind and spirit to eliminate discrimination. The NEOC did not write these requirements, but has served as advocacy of those rights through diligent application each working day. The efforts of staff emanate from the heart and goes to the heart of Nebraska residents. The heart is encouraged by personal participation in eliminating discrimination, achieved in part through the NEOC's education and outreach efforts, an inclusive concept. When one or more persons are gathered to learn about the laws the NEOC enforces, it is not a mystical venture in intangible results, but a venture mired in the hopes of thousands of people who live in and work in the state, and is yet another step towards nurturing and enabling the human soul to actualize the grand vision of the forefathers who emphatically stated, "All men are created equal". Learning about these laws enriches the heart and makes us better persons.

Any person aggrieved under the laws has a right to file a charge of discrimination with the NEOC without cost and without challenge. In many instances, the education and outreach efforts helped a person decide whether to file a charge, or helped a business respond to a complaint. The role of the NEOC is to decide a level of investigation and complete an investigation, attempt mediation or settlement of the case, or make a decision based on the merits of the evidence. The NEOC staff is neutral during the investigation of a case, but is expected to complete an accurate and thorough investigation. If the parties agree to settlement or conciliation of the case, the NEOC is poised to provide technical assistance and training, without cost, to the recipient.

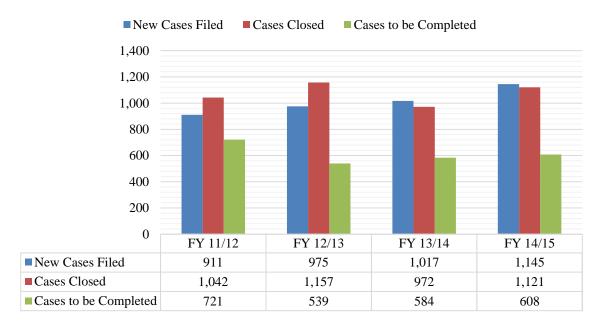
For the period July 2014 through June 2015, NEOC's staff made 24 presentations to over 400 persons around the state, and provided technical assistance to 3,307 contacts. The NEOC effort of education and outreach was found in Cozad discussing disability discrimination in employment; in Auburn discussing the federal and state fair housing laws; presenting to employees of a business in Ogallala; speaking about harassment in Leigh, or explaining disability discrimination in Lincoln. Travel to provide training on the issues and bases of the laws took staff to South Sioux City, Blair, Kearney, Wakefield, LaVista, Papillion, Hastings, Gering/Scottsbluff, Lincoln, and Omaha. There were over 400 persons who benefitted from in-person training on topics such as "Making

Reasonable Accommodations for Persons with Companion Animals", and "Workplace Harassment". Landlords and tenants reviewed the Nebraska Landlord and Tenant Act and its intersection with the fair housing laws. Employers enhanced their hiring skills learning best non-discriminatory practices for recruiting and hiring a diverse and qualified staff. Many businesses that offer goods and services to the general public allowed staff to re-invigorate their desire to serve the public without hint of discriminatory bias and to improve their reputation with customers. Salespersons and brokers gained C.E.U. credit hours through the Nebraska Real Estate Commission approved classes offered by the NEOC.

As NEOC continued its collaboration with its partners in the employment and housing arena, it also reached out to individuals through its website and at seminars and educational institutions. The NEOC coordinated with experts to deliver a full gamut of material for use in educating the public. The NEOC website was a source of information for more than 800 contacts each month because it made copies of the laws and statutes readily available, and provided insight into some specific issues of discrimination such as sexual harassment, and national origin and familial status discrimination related to occupancy laws. NEOC provided training to persons who wanted to be housing testers and in that process educated the public on the fair housing laws. Educational institutions have benefitted through curriculum material on fair housing interpreted into six languages other than English, for use by elementary, middle, and high school instructors and placed on the NEOC website. College and university students were provided with authentic discrimination case scenarios, so the theory of human resource management becomes a practical application.

In general, the public desires to know its lawful civil rights, businesses desire to employ and retain qualified persons in a working environment that is unquestionably fair, and businesses want to increase profits by building a reputation of fair and equal service. The NEOC is a source of answers for any business or housing provider seeking technical assistance to strengthen its effectiveness in eliminating discrimination while adhering to the core value of seeking and protecting our enjoyment of living and working in Nebraska.

**TABLE 1: CASE SUMMARY** 



Of the 1,121 cases **closed** in FY 14/15, 1,074 were Commission initial actions; 44 were actions on cases in the conciliation stage; 2 were decisions on cases in the public hearing stage; and 1 was pursuant to civil action (housing).

Of the 608 cases **to be completed** at the end of FY 14/15, 595 cases are to be investigated, 11 cases are in conciliation, and 2 cases are in public hearing. There were 0 cases in civil action.

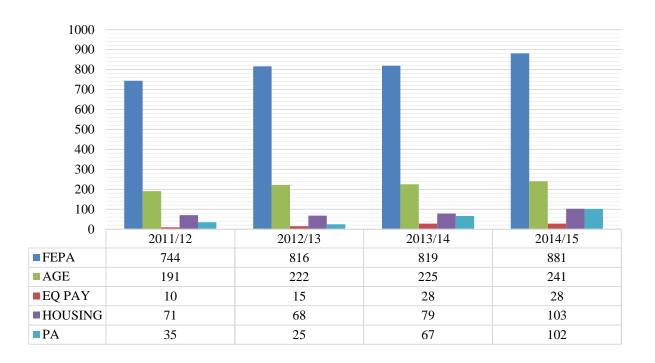
**TABLE 2: CHARGE INTAKE** 

|                    | FY 12/13   | FY 13/14     | FY 14/15     |
|--------------------|------------|--------------|--------------|
| Omaha              | 409 ( 42%) | 433 ( 42%)   | 504 ( 44%)   |
| Lincoln            | 496 ( 51%) | 524 ( 52%)   | 578 ( 50%)   |
| <u>Scottsbluff</u> | 70 ( 7%)   | 60 ( 6%)     | 63 ( 6%)     |
| TOTAL              | 975 (100%) | 1,017 (100%) | 1,145 (100%) |

#### **NOTES/HIGHLIGHTS**

Overall total of 1,145 represents a 13% increase from FY 13/14 total intake. Omaha total of 504 represents a 16% increase from FY 13/14 office intake Lincoln total of 578 represents a 10% increase from FY 13/14 office intake. Scottsbluff total of 63 represents a 1% increase from FY 13/14 office intake.

TABLE 3: CHARGES OF ALLEGED DISCRIMINATION FILED DURING CURRENT AND PREVIOUS YEARS BY STATUTE 2011/12 – 2014/15



NOTE: Because a person can file under multiple laws, this is not a total of cases received but how many charges are filed under the different laws.

**FEPA** -FAIR EMPLOYMENT PRACTICE ACT

AGE -NEBRASKA AGE DISCRIMINATION IN EMPLOYMENT ACT

**EQ PAY** -EQUAL PAY ACT OF NEBRASKA

**HOUSING** -NEBRASKA FAIR HOUSING ACT

PA -NEBRASKA CIVIL RIGHTS ACT OF 1969 (PUBLIC ACCOMMODATIONS)

Because a person can file under multiple laws, this is not a total of cases received but how many charges are filed under the different laws.

#### OTHER CASE CHARACTERISTICS:

With our case tracking system, we are able to get an accurate count of the descriptive data for our case intake and production. Some of the data is summarized in the tables that follow:

TABLE 4: BASIS OF CHARGES FILED BY STATUTE FY 2014/15

### EMPLOYMENT HOUSING/PUBLIC ACCOM.

| BASIS                          | FEPA | EQ  | AGE | HOUSING | PUBLIC | TOTALS |
|--------------------------------|------|-----|-----|---------|--------|--------|
| DIAGIG                         |      | PAY | AGE |         | ACCOM. | TOTALS |
| RACE                           | 284  | 0   | 0   | 37      | 95     | 416    |
| COLOR                          | 257  | 0   | 0   | 0       | 93     | 350    |
| SEX                            | 248  | 27  | 0   | 10      | 12     | 297    |
| SEX-PREGNANCY                  | 36   | 0   | 0   | 0       | 0      | 36     |
| AGE (40-70)                    | 0    | 0   | 237 | 0       | 0      | 237    |
| RELIGION                       | 15   | 0   | 0   | 20      | 1      | 36     |
| NATIONAL ORIGIN/<br>ANCESTRY   | 136  | 0   | 0   | 30      | 7      | 173    |
| DISABILITY                     | 389  | 0   | 0   | 47      | 0      | 436    |
| MARITAL STATUS                 | 8    | 0   | 0   | 0       | 0      | 8      |
| FAMILIAL STATUS                | 0    | 0   | 0   | 7       | 0      | 7      |
| RETALIATION                    | 572  | 16  | 88  | 16      | 68     | 760    |
| RETALIATION<br>(Whistleblower) | 95   | 0   | 0   | 0       | 0      | 95     |

The Public Accommodations Act and Housing Act do not provide coverage in the areas of Marital Status and Age Discrimination.

# TABLE 5: ISSUES IN EMPLOYMENT AND PUBLIC ACCOMMODATIONS CHARGES FILED IN FY 2014/15

| ISSUE                              | <b>NUMBER</b> |
|------------------------------------|---------------|
| Discharge                          | 1,864         |
| Terms and Conditions of Employment | 888           |
| Discipline                         | 771           |
| Harassment                         | 684           |
| Wages                              | 524           |
| Reasonable Accommodation           | 469           |
| Assignment                         | 438           |
| Constructive Discharge             | 373           |
| Suspension                         | 372           |
| Public Accommodation Issue         | 276           |
| Failure to Hire                    | 250           |
| Failure to Train                   | 124           |
| Failure to Promote                 | 120           |
| Demotion                           | 118           |
| Intimidation                       | 108           |
| Sexual Harassment                  | 99            |
| Benefits                           | 84            |
| References Unfavorable             | 58            |
| Benefits-Insurance                 | 51            |
| Union Representation               | 33            |
| Breach of Confidentiality          | 28            |
| Layoff                             | 18            |
| Prohibited Medical Inquiry/Exam    | 13            |
| Benefits-Retirement/Pension        | 12            |
| Severance Pay Denied               | 11            |
| Referral                           | 7             |
| Retirement-Involuntary             | 4             |
| Job Classification                 | 4             |
| Reinstatement                      | 3             |
| Other                              | 2             |
| Testing                            | 1             |
| Recall                             | 1             |
| Apprenticeship                     | 1             |
| Seniority                          | 1             |

<u>TABLE 6</u>: ISSUES IN HOUSING CHARGES FILED FY 2014/15

| <u>ISSUE</u>  | <b>NUMBER</b> |
|---|---------------|
| Terms, Conditions, Privileges Relating to Rental          | 107           |
| Services and Facilities Relating to Rental                | 52            |
| Failure to Make Reasonable Accommodations                 | 28            |
| Discriminatory Acts under Section 818 (coercion, etc.)    | 24            |
| Terms, Conditions, Privileges, or Services and Facilities | 9             |
| Refusal to Rent   | 6             |
| Terms, Conditions, Privileges Relating to Sale            | 3             |
| False Representation of Availability-Rental               | 3             |
| Refusal to Rent and Negotiate for Rental                  | 2             |
| Other Discriminatory Acts                                 | 1             |
| Advertising, Statements and Notices                       | 1             |
| Failure to Permit Reasonable Modification                 | 1             |

<u>TABLE 7</u>: COMPLAINANT CHARACTERISTICS FY 2013/14 – 2014/15

| MALE                    | FY<br>13/14 | FY<br>14/15 | FEMALE                  | FY<br>13/14 | FY<br>14/15 |
|-------------------------|-------------|-------------|-------------------------|-------------|-------------|
| Race                    |             |             | Race                    |             |             |
| Black/African American  | 188         | 244         | Black/African American  | 143         | 180         |
| Native Hawaiian/Pacific | 2           | 0           | Native Hawaiian/Pacific | 1           | 3           |
| Islander                |             |             | Islander                |             |             |
| American Indian/Alaska  | 9           | 3           | American Indian/Alaska  | 16          | 13          |
| Native                  |             |             | Native                  |             |             |
| Bi-Racial/Multi-Racial  | 14          | 11          | Bi-Racial/Multi-Racial  | 10          | 6           |
| Asian                   | 6           | 3           | Asian                   | 8           | 7           |
| White                   | 196         | 213         | White                   | 295         | 326         |
| Ethnicity               |             |             | Ethnicity               |             |             |
| Hispanic/Latino         | 67          | 64          | Hispanic/Latino         | 66          | 66          |
| Not Hispanic/Latino     | 405         | 461         | Not Hispanic/Latino     | 450         | 526         |
| National Origin         |             |             | National Origin         |             |             |
| North America           | 389         | 436         | North America           | 447         | 511         |
| Middle East             | 6           | 5           | Middle East             | 3           | 1           |
| Hispanic                | 44          | 45          | Hispanic                | 47          | 45          |
| Europe                  | 5           | 3           | Europe                  | 2           | 3           |
| Caribbean               | 0           | 0           | Caribbean               | 0           | 0           |
| Asia                    | 4           | 2           | Asia                    | 5           | 7           |
| Africa                  | 15          | 28          | Africa                  | 10          | 15          |
| Unable to obtain info   | 18          | 11          | Unable to obtain info   | 14          | 21          |

### TABLE 8: TOP TEN COUNTIES FOR CHARGES FILED

### FY 2012/13

| COUNTY               | <u>NUMBER</u> | <b>PERCENT</b> |
|----------------------|---------------|----------------|
| 1. Douglas           | 450           | 46%            |
| 2. Lancaster         | 196           | 20%            |
| 3. Scotts Bluff      | 43            | 4%             |
| 4. Hall              | 30            | 3%             |
| 5. Sarpy             | 29            | 3%             |
| 6. Lincoln           | 14            | 2%             |
| 7. Buffalo           | 14            | 2%             |
| 8. Box Butte         | 13            | 1%             |
| 9. Dawson            | 11            | 1%             |
| 10. Dodge            | <u>10</u>     | <u>1%</u>      |
| TOTAL OF TOP TEN     | 810           | 83%            |
| TOTAL OF ALL CHARGES | 975           | 100%           |

#### FY 2013/14

| COUNTY               | <u>NUMBER</u> | <b>PERCENT</b> |
|----------------------|---------------|----------------|
| 1. Douglas           | 468           | 46%            |
| 2. Lancaster         | 224           | 22%            |
| 3. Hall              | 48            | 5%             |
| 4. Scotts Bluff      | 34            | 3%             |
| 5. Sarpy             | 30            | 3%             |
| 6. Buffalo           | 16            | 2%             |
| 7. Lincoln           | 15            | 1%             |
| 8. Dakota            | 15            | 1%             |
| 9. Adams             | 12            | 1%             |
| 10. Dodge            | <u>10</u>     | 1%             |
| TOTAL OF TOP TEN     | 872           | 85%            |
| TOTAL OF ALL CHARGES | 1,017         | 100%           |

#### FY 2014/15

| COUNTY               | <u>NUMBER</u> | <b>PERCENT</b> |
|----------------------|---------------|----------------|
| 1. Douglas           | 497           | 43%            |
| 2. Lancaster         | 266           | 23%            |
| 3. Dawson            | 36            | 3%             |
| 4. Dodge             | 34            | 3%             |
| 5. Sarpy             | 32            | 3%             |
| 6. Hall              | 31            | 3%             |
| 7. Scotts Bluff      | 29            | 3%             |
| 8. Buffalo           | 15            | 1%             |
| 9. Adams             | 14            | 1%             |
| 10. Madison          | <u>13</u>     | <u>1</u> %     |
| TOTAL OF TOP TEN     | 967           | <b>84</b> %    |
| TOTAL OF ALL CHARGES | 1,145         | 100%           |

#### **TABLE 9: CHARGES NOT DOCKETED**

In FY 14/15, the Commission conducted a total of 417 intake interviews, or screenings, which did not result in the docketing of a charge of discrimination.

#### FY 2014/15

| Reason for Non-Filing         | <b>Lincoln</b> | <b>Omaha</b> | <b>Scottsbluff</b> | <b>Totals</b> |
|-------------------------------|----------------|--------------|--------------------|---------------|
| 1. Respondent has too few     | 27             | 17           | 4                  | 48            |
| employees                     |                |              |                    |               |
| 2. Allegations outside the    | 7              | 20           | 1                  | 28            |
| Statute of Limitations        |                |              |                    |               |
| 3. Complainant had no         | 67             | 66           | 26                 | 159           |
| standing or basis to file     |                |              |                    |               |
| 4. Informed of right to file, | 104            | 70           | 8                  | 182           |
| but declined to file          |                |              |                    |               |
| TOTAL NON-DOCKETED            | 205 (49%)      | 173 (42%)    | 39 (9%)            | 417 (100%)    |

#### TABLE 10: TECHNICAL ASSISTANCE TO THE PUBLIC

In addition to conducting screenings which led to no formal action by the Commission, the Commission staff also fielded 2,890 other inquiries from the public in FY 14/15. The inquiries received can be broken down as follows:

#### FY 2014/15

| Contact Type                         | <b>Lincoln</b> | <u>Omaha</u> | <b>Scottsbluff</b> | <b>Totals</b> |
|--------------------------------------|----------------|--------------|--------------------|---------------|
| 5. General Questions                 | 229            | 413          | 36                 | 678           |
| Answered                             |                |              |                    |               |
| <ol><li>Employer Inquiries</li></ol> | 602            | 467          | 26                 | 1,095         |
| 7. Information Sent                  | 14             | 3            | 7                  | 24            |
| 8. Referred to an appropriate        | 42             | 52           | 22                 | 116           |
| source of assistance                 |                |              |                    |               |
| 9. Complainant Inquiry               | 592            | 289          | 96                 | 977           |
| TOTALS                               | 1,479 (51%)    | 1,224 (42%)  | 187 (7%)           | 2,890 (100%)  |
| TOTALS - ALL CONTACTS                | 1,684 (51%)    | 1,397 (42%)  | 226 (7%)           | 3,307 (100%)  |

The NEOC web site is updated at least two times a month. The web site allows people to check upcoming Commission Meeting information, as well as educational information. Individuals also have the opportunity to learn about the Commission, the laws, and how to file a complaint. In FY 14/15, there were 10,223 web site hits to the NEOC home page.

### **TABLE 11:** COMMISSION DETERMINATIONS

| Reasonable Cause                  | NEOC (moved to conciliation) Adopted (moved to conciliation) | <b>FY 12/13</b> 36 0 | <b>FY 13/14</b> 31 0 | <b>FY 14/15</b> 41 6 |
|-----------------------------------|--|----------------------|----------------------|----------------------|
| No Reasonable Cause               | NEOC   | 820                  | 673                  | 782                  |
|                                   | Adopted  | 71                   | 72                   | 59                   |
| Pre-Determination Settlement      | NEOC   | 90                   | 99                   | 106                  |
|                                   | Adopted  | 18                   | 10                   | 8                    |
| Mediation                         | NEOC   | 15                   | 13                   | 20                   |
|                                   | Adopted  | 0                    | 0                    | 0                    |
| Withdrawal With Settlement        | NEOC   | 36                   | 17                   | 19                   |
|                                   | Adopted  | 0                    | 1                    | 0                    |
| Withdrawal Without Settlement     | NEOC   | 18                   | 14                   | 8                    |
|                                   | Adopted  | 0                    | 3                    | 1                    |
| Failure to Locate                 | NEOC   | 0                    | 1                    | 0                    |
|                                   | Adopted  | 0                    | 0                    | 0                    |
| Failure to Cooperate              | NEOC   | 1                    | 1                    | 0                    |
|                                   | Adopted  | 0                    | 1                    | 1                    |
| Lack of Jurisdiction              | NEOC   | 19                   | 31                   | 52                   |
|                                   | Adopted  | 3                    | 0                    | 0                    |
| Complainant Filing/Filed in Court | NEOC   | 10                   | 4                    | 5                    |
|                                   | Adopted  | 8                    | 4                    | 6                    |
| Other                             | NEOC<br>Adopted  | 3<br>2               | 0                    | 4<br>1               |

Table 11: COMMISSION DETERMINATIONS (continued)

|                        |  | FY<br>12/13 | FY<br>13/14 | FY<br>14/15 |
|------------------------|--|-------------|-------------|-------------|
| Conciliations          | Successful Conciliations                                       | 18          | 13          | 21          |
|                        | Successful Conciliations – Adopted                             | 0           | 0           | 6           |
|                        | Unsuccessful Conciliations - Dismissals                        | 9           | 5           | 9           |
|                        | Unsuccessful Conciliations - Complainant Filing/Filed in Court | 8           | 6           | 8           |
|                        | Other - Adopted  | 0           | 0           | 0           |
|                        | Unsuccessful Conciliations to Public Hearing or Civil Action   | 3           | 3           | 5           |
| Public Hearings        | For Complainant  | 0           | 1           | 0           |
|                        | For Respondent   | 0           | 0           | 0           |
|                        | Negotiated Settlement  | 0           | 2           | 2           |
|                        | Failure to Cooperate   | 0           | 0           | 0           |
|                        | Complainant Filing/Filed in Court                              | 1           | 0           | 0           |
|                        | Other  | 0           | 0           | 0           |
| Civil Action (Housing) | For Complainant  | 0           | 1           | 0           |
|                        | Negotiated Settlements   | 0           | 0           | 0           |
|                        | Other  | 0           | 0           | 0           |
|                        | Dismissal  | 7           | 0           | 1           |

TABLE 12: COMMISSION INITIAL DETERMINATIONS BY STATUTE (CLOSED CASES)
FY 2014/15

| FAIR              |            |              |         |               |
|-------------------|------------|--------------|---------|---------------|
| <b>EMPLOYMENT</b> |            | <b>EQUAL</b> |         | <b>PUBLIC</b> |
| PRACTICE ACT      | <b>AGE</b> | PAY          | HOUSING | ACCOMM.       |
| 850               | 225        | 24           | 85      | 86            |

### TABLE 13: LACK OF JURISDICTION BREAKDOWN

| REASON FOR LACK OF JURISDICTION   | FY 2012/13 |
|-----------------------------------|------------|
| Not Enough Employees              | 10         |
| No Employer/Employee Relationship | 8          |
| Other                             | 2          |
| Untimely Filed                    | 1          |
| Respondent No Longer in Business  | 1          |
| TOTAL                             | 22         |

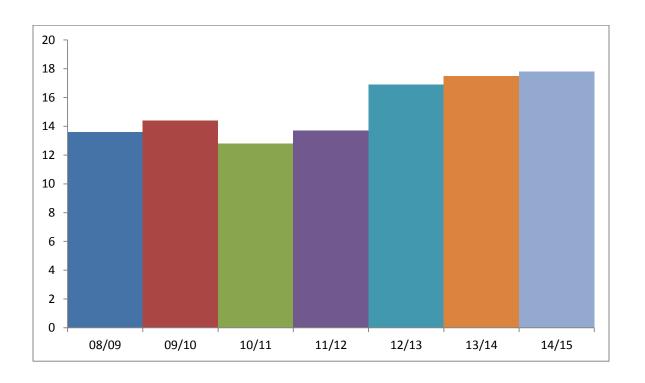
| REASON FOR LACK OF JURISDICTION        | FY 2013/14 |
|--|------------|
| Untimely Filed                         | 10         |
| Not Enough Employees                   | 8          |
| No Employer/Employee Relationship      | 6          |
| Other                                  | 3          |
| Wrong Respondent Named                 | 2          |
| Harms Occurred Out of State            | 1          |
| Respondent Not an Employer in Nebraska | 1          |
| TOTAL                                  | 31         |

| REASON FOR LACK OF JURISDICTION                                 | FY 2014/15 |
|---|------------|
| Not Enough Employees  | 24         |
| Respondent Exempt Regarding News Content                        | 8          |
| No Employer/Employee Relationship                               | 7          |
| Complainant is not Aggrieved by a Public Accommodation Practice | 5          |
| Untimely Filed  | 3          |
| Harms Occurred out of State                                     | 1          |
| Respondent Not an Employer Under the Law                        | 1          |
| Respondent No Longer in Business                                | 1          |
| Respondent Government Owned-Indian Tribe                        | 1          |
| Other   | 1          |
| TOTAL   | 52         |

TABLE 14: COMPARATIVE CAUSE/SETTLEMENT FIGURES

#### FY 2008/09 - 2014/15

|             | Cause & Settlements               | Combined               |
|-------------|-----------------------------------|------------------------|
| Fiscal Year | Percent of Initial Determinations | <b>Number of Cases</b> |
| 08/09       | 13.6                              | 181                    |
| 09/10       | 14.4                              | 202                    |
| 10/11       | 12.8                              | 128                    |
| 11/12       | 13.7                              | 143                    |
| 12/13       | 16.9                              | 195                    |
| 13/14       | 17.5                              | 171                    |
| 14/15       | 17.8                              | 200                    |



# <u>TABLE 15</u>: ALTERNATIVE DISPUTE RESOLUTION (ADR)

#### **Employment and Public Accommodation Cases**

|  | FY 10/11 | FY 11/12 | FY 12/13 | FY 13/14 | FY 14/15 |
|--|----------|----------|----------|----------|----------|
| Sent to ADR                                    | 55       | 64       | 83       | 99       | 100      |
| <b>Successful Mediation</b>                    | 15       | 9        | 15       | 13       | 21       |
| Successful Pre-<br>Determination<br>Settlement | 15       | 21       | 26       | 30       | 39       |
| Withdrawal with<br>Settlement                  | 3        | 2        | 8        | 4        | 0        |
| Failed ADR (either<br>Mediation or PDS)        | 11       | 8        | 8        | 14       | 19       |
| No Longer Wanted to<br>Pursue ADR              | 15       | 20       | 24       | 30       | 24       |
| Pending  | 5        | 9        | 11       | 19       | 16       |

In 2004/2005 the NEOC developed the Alternative Dispute Resolution (ADR) program. The focus of ADR is to resolve pending employment and public accommodation cases prior to an investigation and determination being issued by the Commission. There are two options available in the ADR program: mediation and pre-determination settlement. **Mediation** typically involves the parties meeting face-to-face with a mediator to discussion resolution; whereas, **pre-determination settlement** involves discussion of resolution between the parties as relayed (usually via telephone) by the mediator.

Participation in the program is done on a voluntary basis. As the table indicates, when parties actively participate in the program there is a high rate of successful resolution. However, there are times when the parties indicate an interest in the ADR program, but after an initial discussion, determine they no longer want to participate in the process and request an investigation. These discussions are not considered unsuccessful as the parties never fully engaged in the process.

#### HIGHLIGHTS....

In addition to the ADR program, the NEOC attempts to resolve employment and public accommodation cases during an investigation prior to the NEOC issuing a determination. In FY 14/15 the NEOC resolved 36 cases during the investigative stage.

The NEOC also endeavors to resolve housing cases. Discussions regarding resolution are an ongoing process throughout the investigation for all housing cases. In FY 14/15, the NEOC settled 31 housing cases which is 33% of the total initial housing decisions by the NEOC.

#### TABLE 16: NON-MONETARY RELIEF FY 2014/15

#### **Employment and Public Accommodations**

Adverse Material Removed from File

Apology

Benefits - Other

Neutral Reference

Promised Interview/Fair Consideration

Public Services made Available

Training/Apprenticeship

Work Place Practice/Policy Change

#### Housing

Affirmative Action or Accommodation

Affirmative Relief - Other

Housing

Letter of Reference

**Policy Revisions** 

Reasonable Accommodation – Other

Reasonable Accommodation – Service Animal

Rule or Ordinance Changes

**Structural Modifications** 

Terms and Conditions Changed

Training

TABLE 17: MONETARY RELIEF BY LAW FY 2014/15

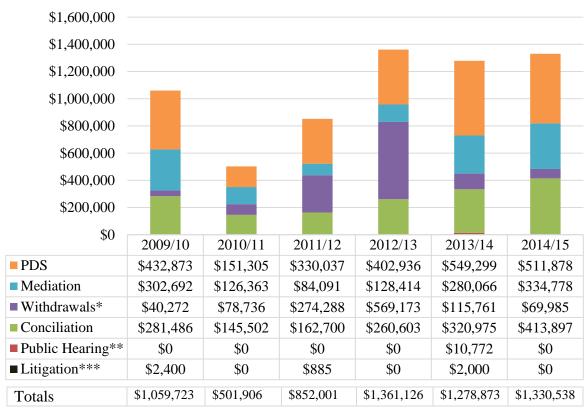
|                                  | <b>EMPLOYMENT</b> | PA    | HOUSING  | TOTAL       |
|----------------------------------|-------------------|-------|----------|-------------|
| Pre-Determination<br>Settlements | \$ 474,550        | \$ 0  | \$37,328 | \$ 511,878  |
| Mediation                        | 334,778           | 0     | 0        | 334,778     |
| Withdrawals with<br>Settlement   | 69,985            | 0     | 0        | 69,985      |
| Conciliation                     | 410,427           | 250   | 3,220    | 413,897     |
| <b>Public Hearing</b>            | 0                 | 0     | 0        | 0           |
| Litigation                       | 0                 | 0     | 0        | 0           |
| TOTAL                            | \$1,289,740       | \$250 | \$40,548 | \$1,330,538 |

The following chart reflects approximately how many people have benefited from the different types of Settlement. Besides the Complainant, others can benefit by attending EEO training and/or a policy or procedural/practice change.

TABLE 18: NUMBER OF PEOPLE BENEFITING FY 2014/15

|                                  | <b>EMPLOYMENT</b> | PA | HOUSING | TOTAL |
|----------------------------------|-------------------|----|---------|-------|
| Pre-Determination<br>Settlements | 1,886             | 1  | 684     | 2,571 |
| Mediation                        | 149               | 1  | 0       | 150   |
| Withdrawals with<br>Settlement   | 17                | 0  | 0       | 17    |
| Conciliation                     | 1,779             | 51 | 7       | 1,837 |
| <b>Public Hearing</b>            | 1                 | 0  | 0       | 1     |
| Litigation                       | 0                 | 0  | 0       | 0     |
| TOTAL                            | 3,832             | 53 | 691     | 4,576 |





<sup>\*</sup> The benefits on some of the Commission's withdrawals with settlement are not known. The parties keep the terms of settlement confidential.

<sup>\*\*</sup> Any monetary relief received through a settlement prior to the public hearing being held is listed with the conciliation amounts.

<sup>\*\*\*</sup> These settlements were achieved by the Attorney General's Office on cases sent to their office for civil action/litigation.

#### CASE COMPLETION SUMMARY TABLES FY 2010/11 – 2014/15

#### **TABLE 20: AVERAGE CASE PROCESSING TIME**

|                                   | FY 10/11 | FY 11/12 | FY 12/13 | FY 13/14 | FY 14/15 |
|-----------------------------------|----------|----------|----------|----------|----------|
| Average Hours Worked on Case File | 10.8     | 10.8     | 11.04    | 12.49    | 11.68    |

#### \*\*

#### **TABLE 21: AVERAGE DAYS PER INVESTIGATION**

|              | FY 10/11 | FY 11/12 | FY 12/13 | FY 13/14 | FY 14/15 |
|--------------|----------|----------|----------|----------|----------|
| Average Days | 133.3    | 85.1     | 74.4     | 85.6     | 80.6     |

# TABLE 22: FROM FILING TO ASSIGNMENT AND DETERMINATION, AVERAGE DAYS -- CAUSE/NO CAUSE ONLY

|  | FY 10/11 | <b>FY 11/12</b> | FY 12/13 | FY13/14 | FY 14/15 |
|--|----------|-----------------|----------|---------|----------|
| Date Filed to Assignment of Investigator | 160      | 208             | 140      | 91      | 95       |
| Date Filed to Cause/No<br>Cause Decision | 293      | 311             | 237      | 199     | 194      |

### **TABLE 23: CAUSE CASES**

|                        | FY 10/11 | FY 11/12 | FY 12/13 | FY13/14 | FY 14/15 |
|------------------------|----------|----------|----------|---------|----------|
| Out of Cause/No Cause  |          |          |          |         |          |
| Cases, This Percentage | 6%       | 4%       | 4%       | 4%      | 5%       |
| went Cause             |          |          |          |         |          |

### TABLE 24: CONCILIATION TIME PER CASE

|  | <b>FY 10/11</b> | FY 11/12 | FY 12/13 | FY 13/14 | FY 14/15 |
|--|-----------------|----------|----------|----------|----------|
| Average Conciliation<br>Hours Worked on Case | 5               | 2        | 2        | 2        | 3        |
| Average Days in Conciliation                 | 59              | 88       | 98       | 123      | 92       |

TABLE 25: REASONABLE CAUSE CASES BY STATUTE FY 2014/15

|             |     | <b>EQUAL</b> |         | <b>PUBLIC</b> |
|-------------|-----|--------------|---------|---------------|
| <b>FEPA</b> | AGE | PAY          | HOUSING | <b>ACCOM</b>  |
| 36          | 3   | 6            | 9       | 2             |

TABLE 26: REASONABLE CAUSE CASES BY BASIS FY 2014/15

| BASIS           | CASES | BASIS                       | CASES |
|-----------------|-------|-----------------------------|-------|
| Race            | 12    | Disability                  | 23    |
| Color           | 7     | Religion                    | 0     |
| Sex             | 10    | Marital Status              | 0     |
| Sex-Pregnancy   | 1     | Retaliation                 | 17    |
| National Origin | 3     | Retaliation – Whistleblower | 1     |
| Age             | 1     | Familial Status             | 0     |

TABLE 27: REASONABLE CAUSE CASES BY ISSUE FY 2014/15

| ISSUES                     | CASES | ISSUES                        | CASES |
|----------------------------|-------|-------------------------------|-------|
| Employment                 |       | Employment (con't)            | _     |
| Discharge                  | 15    | Discipline                    | 1     |
| Accommodation (Employment) | 12    | Intimidation                  | 1     |
| Benefits                   | 7     | Recall                        | 1     |
| Harassment                 | 5     | Suspension                    | 1     |
| Hire                       | 4     | Training                      | 1     |
| Assignment                 | 3     | Public Accommodation (PA Law) | 2     |
| Conditions of Employment   | 2     | Housing                       |       |
| Layoff                     | 2     | Terms/Conditions in Rental    | 4     |
| Sexual Harassment          | 2     | Accommodation                 | 3     |
| Breach of Confidentiality  | 1     | Refusal to Rent               | 2     |
| Constructive Discharge     | 1     | Sell of Residential Property  | 1     |

# TABLE 28: CONCILIATION SUMMARY FY 2014/15

| Total Conciliations Attempted                    | 49      |
|--|---------|
| Successful                                       | 27*     |
| Unsuccessful (Forwarded to Hearing)              | 4       |
| Unsuccessful (Forwarded to Civil Action-Housing) |         |
| Administratively Closed                          |         |
| a. Unsuccessful - Dismissals9                    |         |
| b. Complainant Filing in Court8                  |         |
| 1  |         |
| Total Dollars \$                                 | 413,897 |
|  |         |

<sup>\* 6</sup> were adopted decisions

**TABLE 29:** CONCILIATIONS

| FISCAL YEAR                              | 2010/11   | 2011/12   | 2012/13   | 2013/14   | 2014/15   |
|--|-----------|-----------|-----------|-----------|-----------|
| Cases to Conciliation (Reasonable Cause) | 40        | 32        | 36        | 31        | 47        |
| Cases Pending from<br>Prior Fiscal Year  | 3         | 9         | 11        | 9         | 13        |
| TOTAL CASES                              | 43        | 41        | 47        | 40        | 60        |
| Conciliations Attempted                  | 34        | 30        | 38        | 27        | 49        |
| Successful Conciliations                 | 12        | 16        | 18        | 13        | 27        |
| Unsuccessful<br>Conciliations            | 8         | 2         | 3         | 3         | 5         |
| Conciliations<br>Administratively Closed | 14        | 12        | 17        | 11        | 17        |
| MONETARY RELIEF                          | \$122,000 | \$127,700 | \$260,603 | \$296,975 | \$413,897 |
| Conciliation Pending                     | 9         | 11        | 9         | 13        | 11        |

TABLE 30: SUCCESSFUL CONCILIATION DETAIL- FY 2014/15

| DISCRIMINATORY ACT   | RELIEF TO COMPLAINANT  |  |  |  |  |  |
|--|--|--|--|--|--|--|
| Employment and Public Accommodations   |  |  |  |  |  |  |
| Disability, Record of a Disability, Regarded as Disabled, and Retaliation (reasonable accommodation; benefits; wages; discharge) | \$38,500 lump sum; \$17,000 wages; \$29,750 attorney's fees; neutral reference |  |  |  |  |  |
| Disability, Record of a Disability, and Retaliation (reasonable accommodation; discharge)  | Apology; policy change; and training;  |  |  |  |  |  |
| Age and Regarded as Disabled (discharge)   | \$65,000 lump sum  |  |  |  |  |  |
| Disability and Retaliation (reasonable accommodation; discipline; discharge)   | \$7,500 wages  |  |  |  |  |  |
| Pregnancy (discharge and hiring)   | \$1,850 wages  |  |  |  |  |  |
| Race, Color, National Origin and Retaliation (harassment; assignment)  | \$4,000 wages; \$2,000 attorney's fees   |  |  |  |  |  |
| Race and Color (lay off)   | \$5,000 lump sum; \$5,000 wages  |  |  |  |  |  |
| Race and Color (hiring)  | \$5,000 lump sum   |  |  |  |  |  |
| Disability, Record of a Disability and Retaliation (reasonable accommodation)  | \$6,000 lump sum; \$2,000 attorney's fees; training                            |  |  |  |  |  |
| Disability and Record of a Disability (reasonable accommodation)   | \$11,500 wages; training   |  |  |  |  |  |
| Disability, Record of Disability, and Retaliation (reasonable accommodation; demotion; discharge)                                | \$6,000 wages  |  |  |  |  |  |
| Disability, Record of a Disability, Regarded as Disabled, and Retaliation (hiring)   | \$2,000 lump sum; training   |  |  |  |  |  |
| Sex (training)   | \$7,500 lump sum; training; action taken against offending employee            |  |  |  |  |  |
| Disability, Record of a Disability, and<br>Retaliation (reasonable accommodation; wages;<br>discharge)                           | \$7,000 lump sum; training; designate separation as resignation                |  |  |  |  |  |
| Race, Color and National Origin (public accommodation)   | \$250 lump sum; training   |  |  |  |  |  |
| Housing  |  |  |  |  |  |  |
| Disability (selling of residential real property)  | Other affirmative relief   |  |  |  |  |  |
| Race (refusal to rent)   | \$1,000 lump sum   |  |  |  |  |  |
| Race (terms and conditions relating to rental)   | \$295 lump sum; other affirmative relief                                       |  |  |  |  |  |
| Disability (terms and conditions relating to rental)   | \$800 lump sum; training   |  |  |  |  |  |
| Disability (reasonable accommodation)  | \$1,125 lump sum; letter of reference; training                                |  |  |  |  |  |

#### **PUBLIC HEARINGS**

In conformity with the Nebraska Fair Employment Practice Act, Section 48-1119, the Commission may take a case to Public Hearing if reasonable cause is found and attempts at conciliation are unsuccessful. The table below represents the Commission's activity after ordering Public Hearings in fiscal year 2014/2015, and the following tables give a brief composite of those hearings actually conducted during each respective fiscal year.

#### **TABLE 31: PUBLIC HEARINGS**

| Fiscal Year           | 08/09 | 09/10 | 10/11 | 11/12 | 12/13 | 13/14 | 14/15 |
|-----------------------|-------|-------|-------|-------|-------|-------|-------|
| Numbered Ordered      | 6     | 3     | 2     | 1     | 1     | 2     | 4     |
| Number Held*          | 1     | 3     | 1     | 0     | 1     | 1     | 0     |
| Number Carried Over   | 1     | 3     | 1     | 1     | 1     | 1     | 2     |
| Orders Issued (Final) | 4     | 5     | 2     | 1     | 1     | 3     | 2     |
| Pending               | 3     | 1     | 1     | 1     | 1     | 0     | 2     |

<sup>\*</sup>A full and complete hearing was conducted.

# <u>TABLE 32</u>: PUBLIC HEARING DISPOSITION <u>JULY 2014 - JUNE 2015</u>

|   | 2                |
|---|------------------|
|   |                  |
| 0 |                  |
| 0 |                  |
| 2 |                  |
| 0 |                  |
|   | 0<br>0<br>2<br>0 |

#### TABLE 33: PUBLIC HEARING ORDERED; NOT HELD AS OF JUNE 30, 2015

| <b>Complainant</b> | <u>Respondent</u>         | Case No. | <b>Hearing Examiner</b> |
|--------------------|---------------------------|----------|-------------------------|
| Ebert              | Simonson, Douglas & Donna | 2977-Н   | Douglas                 |
| Fischer            | Simonson, Douglas & Donna | 2995-Н   | Douglas                 |

# TABLE 34: PUBLIC HEARING ORDERED; COMPLAINT NOT SIGNED BY COMPLAINANT AS OF JUNE 30, 2015

| <u>Complainant</u> | <u>Respondent</u> | <u>Case No.</u> | <u>Hearing Examiner</u> |
|--------------------|-------------------|-----------------|-------------------------|
| None               |                   |                 |                         |

# TABLE 35: PUBLIC HEARING HELD; NO RECOMMENDED ORDER ISSUED BY THE HEARING EXAMINER AS OF JUNE 30, 2015

| <b>Complainant</b> | Respondent | Case No. | <b>Hearing Examiner</b> |
|--------------------|------------|----------|-------------------------|
| None               |            |          |                         |

## TABLE 36: CIVIL ACTION DISPOSITION JULY 2014 - JUNE 2015

| For Complainant | 0 |
|-----------------|---|
| Settlement      | 0 |
| Dismissal       | 1 |
| TOTAL           | 1 |

#### HEARING DISPOSITION SUMMARY July 1, 2014 through June 30, 2015

NEB 1-13/14-11-44493-RS NEB 1-13/14-3-44817-RS Hanson vs. Railcrew Xpress, LLC Disability and Retaliation (Reasonable Accommodation, Suspension and Discharge)

The Complainant alleged the Respondent failed to accommodate him after learning of his disability and stated he was removed from his position and suspended. The Complainant later learned during the investigation of his charge that he had been discharged. The Commission found Reasonable Cause and the cases were sent to public hearing. The Hearing Officer informed the Commission the parties reached a private settlement agreement and recommended the Commission dismiss the charges. The Commission accepted the Hearing Examiner's recommendation and closed the cases.

List of Cases Sent to Public Hearing in the Past Five Years

| Case<br>Number | Complaina<br>nt | Respondent   | Decision                      | Date<br>Closed | Hearing<br>Officer |
|----------------|-----------------|--|-------------------------------|----------------|--------------------|
| 40730          | Hedges          | NE Dept. of Motor Vehicles                           | Settlement                    | 12/17/2010     | W. Tringe, Jr.     |
| 40216          | Murph           | Silver Memories, Inc.                                | For Respondent                | 4/11/2011      | M. Frost           |
| 41104          | Davis           | Lincoln Public Schools                               | Settlement                    | 8/29/2011      | M. Moriarty        |
| 41926          | Brady           | Husker Management, Inc.<br>d/b/a Holiday Inn Express | Complainant Filed<br>In Court | 2/15/2013      | M. Frost           |
| 42364          | Chapman         | MWE Services, Inc.                                   | For Complainant               | 10/18/2013     | W. Tringe, Jr.     |
| 42482          | Montoya         | Demarco Bros. Co.                                    | Settlement                    | 4/18/2013      | J. Douglas         |
| 43332          | Montoya         | Demarco Bros. Co.                                    | Settlement                    | 4/18/2013      | J. Douglas         |
| 44493          | Hanson          | Railcrew Xpress, LLC                                 | Settlement                    | 4/17/2015      | W. Tringe, Jr.     |
| 44817          | Hanson          | Railcrew Xpress, LLC                                 | Settlement                    | 4/17/2015      | W. Tringe, Jr.     |
| 2977-Н         | Ebert           | Simonson, Douglas & Donna                            |                               |                | J. Douglas         |
| 2995-Н         | Fischer         | Simonson, Douglas & Donna                            |                               |                | J. Douglas         |

NOTES: Case numbers with a "-H" or "-HM" behind them are Housing cases. Case numbers with a "-PA" behind them are Public Accommodation cases. All other case numbers are employment cases.

RECORDS RETENTION: Pursuant to Rules 002-016 and 002-019 of the Nebraska Equal Opportunity Commission's Records Retention Schedule, these records are deleted/destroyed 5 years from the date of closure.