

SENATOR GOLL: Mr. President and members of the Legislature, I would just like to say that the arbitration procedure set up in our legislation has been in force in the State of Connecticut, as of this time, one year in operation there has not been a lawsuit filed. They have been able to resolve all of their cases through the arbitration procedure. I would again remind you that everything that is going in this bill, as far as I am concerned, helps the consumer. There, at this point and time I think there are two vocal, three vocal, two vocals that are opposed to it and they are the manufacturers, and, possibly Senator Chambers in some areas. But I would urge you to oppose this amendment and get on with the reading of the bill.

PRESIDENT: Members are properly to be in their seats during Final Reading. Is there further discussion on the motion? If not, all those in favor of the Chambers. . . excuse me, I'm sorry. Senator Chambers certainly may close.

SENATOR CHAMBERS: Mr. Chairman, I almost said Chambers, I'll be very brief. First of all in response to Senator DeCamp's contention that a consumer may demand arbitration to harass a manufacturer, that is totally unreasonable and unlikely because it would result in additional time without the opportunity to solve the problem or have access to an operational vehicle. Senator DeCamp does not want to strike the procedure that sets up the possibility of arbitration. He wants to leave it optional with the manufacturer, but compel the consumer to participate. Senator Goll said that this procedure has been operational in Connecticut and they haven't had a lawsuit in one year. If the procedure is good then I think it should be mandatory so that we either have a procedure or we don't. The consumer has notice of what is involved in all aspects of trying to get resolution of this problem. Now when Senator Goll said that there are two interests that seem opposed to this bill, the manufacturers and myself, meaning Chambers, maybe he is correct. Maybe it is because only Chambers and the manufacturers really see what is happening or have any concern about what is happening but for different reasons. The manufacturer is interested in his or her onion garden. I am interested in the consumer. Not myself, because I know how to take care of problems that I have. If I were to vote for bills only on the basis of the problems that I have, there would be very few bills that I would vote for in here because I know what rights that I have. I know how to go beyond what the bare words of a law say are my rights and get things in addition to that. But there are a lot of people who are not put together in the way that I am. There are people on this floor that are not