

July 8, 2015

Patrick O' Donnell, Clerk of the Legislature  
State Capitol, Room 2018  
P.O. Box 94604  
Lincoln, NE 68509

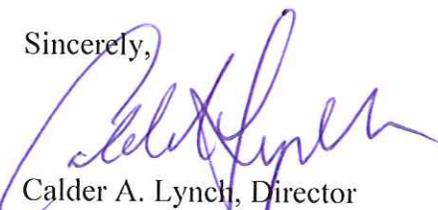
Dear Mr. O'Donnell:

In accordance with the Legislative Bill 195 (2013), please find attached the network access report for the Appropriations committee from the Medicaid behavioral health managed care provider.

This report also includes the rates of initial service authorizations, reauthorizations subsequent to initial service authorizations, and denials for Medicaid behavioral health services for the following groups: Children under the age of 19; adults ages 19 to 64; and adults age 65 and older.

If you have any questions, please contact Heather Leschinsky at 402-471-2337 or [heather.leschinsky@nebraska.gov](mailto:heather.leschinsky@nebraska.gov). Thank you.

Sincerely,



Calder A. Lynch, Director  
Division of Medicaid and Long-Term Care  
Department of Health and Human Services

Attachment



**Behavioral Health MC Appropriations Report - FY2015 Qtr 4**  
**Medicaid Mental Health Authorization Requests**  
**Reporting Period: 4th Quarter, FY 2015**

Service Type	All Age Groups										
	Initial Service Requests				Reauthorization Requests				All Requests		
	# of Persons	# of Requests	Denied	Authed	# of Persons	# of Requests	Denied	Authed	# of Requests	Denied	Authed
23:59 Observation	87	105	5	100					105	5	100
Community Treatment Aid	17	18		18	11	16		16	34		34
Crisis Residential	41	47	3	44	30	75	6	69	122	9	113
Day Treatment	33	33	1	32	18	24	2	22	57	3	54
Inpatient	1115	1475	104	1371	145	161	142	19	1636	246	1390
Intensive Outpatient Program	196	199	5	194	45	53	5	48	252	10	242
Outpatient	165	181	43	138	130	137	1	136	318	44	274
Partial Hospitalization	148	168	1	167	78	143	9	134	311	10	301
Professional Resource Family Care	1	1	1						1	1	
Psych Testing	915	939	18	921					939	18	921
Psychiatric Residential Treatment Facility	111	118	68	50	69	116	12	104	234	80	154
Therapeutic Group Home	34	34	29	5	14	26		26	60	29	31
Other Services	1475	1860	23	1837	1256	1669	20	1649	3529	43	3486
<b>All Services Total</b>	<b>4338</b>	<b>5178</b>	<b>301</b>	<b>4877</b>	<b>1796</b>	<b>2420</b>	<b>197</b>	<b>2223</b>	<b>7598</b>	<b>498</b>	<b>7100</b>

Service Type	All Age Groups					
	Initial Service Req.		Reauth Req.		All Requests	
	Denial Rate	Auth Rate	Denial Rate	Auth Rate	Denial Rate	Auth Rate
23:59 Observation	4.8%	95.2%			4.8%	95.2%
Community Treatment Aid	0.0%	100.0%	0.0%	100.0%	0.0%	100.0%
Crisis Residential	6.4%	93.6%	8.0%	92.0%	7.4%	92.6%
Day Treatment	3.0%	97.0%	8.3%	91.7%	5.3%	94.7%
Inpatient	7.1%	92.9%	88.2%	11.8%	15.0%	85.0%
Intensive Outpatient Program	2.5%	97.5%	9.4%	90.6%	4.0%	96.0%
Outpatient	23.8%	76.2%	0.7%	99.3%	13.8%	86.2%
Partial Hospitalization	0.6%	99.4%	6.3%	93.7%	3.2%	96.8%
Professional Resource Family Care	100.0%	0.0%			100.0%	0.0%
Psych Testing	1.9%	98.1%			1.9%	98.1%
Psychiatric Residential Treatment Facility	57.6%	42.4%	10.3%	89.7%	34.2%	65.8%
Therapeutic Group Home	85.3%	14.7%	0.0%	100.0%	48.3%	51.7%
Other Services	1.2%	98.8%	1.2%	98.8%	1.2%	98.8%
<b>All Services Total</b>	<b>5.8%</b>	<b>94.2%</b>	<b>8.1%</b>	<b>91.9%</b>	<b>6.6%</b>	<b>93.4%</b>



Behavioral Health MC Appropriations Report - FY2015 Qtr 4  
 Medicaid Mental Health Authorization Requests  
 Reporting Period: 4th Quarter, FY 2015

Service Type	Children under 19										
	Initial Service Requests				Reauthorization Requests				All Requests		
	# of Persons	# of Requests	Denied	Authed	# of Persons	# of Requests	Denied	Authed	# of Requests	Denied	Authed
23:59 Observation	50	51	2	49					51	2	49
Community Treatment Aid	17	18		18	11	16		16	34		34
Crisis Residential	2	2		2					2		2
Day Treatment	24	24	1	23	12	16	1	15	40	2	38
Inpatient	412	497	35	462	31	34	30	4	531	65	466
Intensive Outpatient Program	183	186	1	185	44	52	5	47	238	6	232
Outpatient	26	27	10	17	2	2		2	29	10	19
Partial Hospitalization	80	88	1	87	44	77	3	74	165	4	161
Professional Resource Family Care	1	1	1						1	1	
Psych Testing	662	683	10	673					683	10	673
Psychiatric Residential Treatment Facility	110	117	67	50	69	116	12	104	233	79	154
Therapeutic Group Home	34	34	29	5	14	26		26	60	29	31
Other Services	366	433		433	92	157		157	590		590
<b>All Services Total</b>	<b>1967</b>	<b>2161</b>	<b>157</b>	<b>2004</b>	<b>319</b>	<b>496</b>	<b>51</b>	<b>445</b>	<b>2657</b>	<b>208</b>	<b>2449</b>

Service Type	Children under 19					
	Initial Service Req.		Reauth Req.		All Requests	
	Denial Rate	Auth Rate	Denial Rate	Auth Rate	Denial Rate	Auth Rate
23:59 Observation	3.9%	96.1%			3.9%	96.1%
Community Treatment Aid	0.0%	100.0%	0.0%	100.0%	0.0%	100.0%
Crisis Residential	0.0%	100.0%			0.0%	100.0%
Day Treatment	4.2%	95.8%	6.3%	93.8%	5.0%	95.0%
Inpatient	7.0%	93.0%	88.2%	11.8%	12.2%	87.8%
Intensive Outpatient Program	0.5%	99.5%	9.6%	90.4%	2.5%	97.5%
Outpatient	37.0%	63.0%	0.0%	100.0%	34.5%	65.5%
Partial Hospitalization	1.1%	98.9%	3.9%	96.1%	2.4%	97.6%
Professional Resource Family Care	100.0%	0.0%			100.0%	0.0%
Psych Testing	1.5%	98.5%			1.5%	98.5%
Psychiatric Residential Treatment Facility	57.3%	42.7%	10.3%	89.7%	33.9%	66.1%
Therapeutic Group Home	85.3%	14.7%	0.0%	100.0%	48.3%	51.7%
Other Services	0.0%	100.0%	0.0%	100.0%	0.0%	100.0%
<b>All Services Total</b>	<b>7.3%</b>	<b>92.7%</b>	<b>10.3%</b>	<b>89.7%</b>	<b>7.8%</b>	<b>92.2%</b>



**Behavioral Health MC Appropriations Report - FY2015 Qtr 4**  
**Medicaid Mental Health Authorization Requests**  
**Reporting Period: 4th Quarter, FY 2015**

Service Type	Ages 19 - 64										
	Initial Service Requests				Reauthorization Requests				All Requests		
	# of Persons	# of Requests	Denied	Authed	# of Persons	# of Requests	Denied	Authed	# of Requests	Denied	Authed
23:59 Observation	37	54	3	51					54	3	51
Community Treatment Aid											
Crisis Residential	38	44	3	41	29	74	6	68	118	9	109
Day Treatment	9	9		9	6	8	1	7	17	1	16
Inpatient	682	954	67	887	106	119	104	15	1073	171	902
Intensive Outpatient Program	13	13	4	9	1	1		1	14	4	10
Outpatient	131	146	33	113	120	127	1	126	273	34	239
Partial Hospitalization	67	79		79	33	65	6	59	144	6	138
Professional Resource Family Care											
Psych Testing	244	247	8	239					247	8	239
Psychiatric Residential Treatment Facility	1	1	1						1	1	
Therapeutic Group Home											
Other Services	1075	1388	22	1366	1111	1448	19	1429	2836	41	2795
<b>All Services Total</b>	<b>2297</b>	<b>2935</b>	<b>141</b>	<b>2794</b>	<b>1406</b>	<b>1842</b>	<b>137</b>	<b>1705</b>	<b>4777</b>	<b>278</b>	<b>4499</b>

Service Type	Ages 19 - 64					
	Initial Service Req.		Reauth Req.		All Requests	
	Denial Rate	Auth Rate	Denial Rate	Auth Rate	Denial Rate	Auth Rate
23:59 Observation	5.6%	94.4%			5.6%	94.4%
Community Treatment Aid						
Crisis Residential	6.8%	93.2%	8.1%	91.9%	7.6%	92.4%
Day Treatment	0.0%	100.0%	12.5%	87.5%	5.9%	94.1%
Inpatient	7.0%	93.0%	87.4%	12.6%	15.9%	84.1%
Intensive Outpatient Program	30.8%	69.2%	0.0%	100.0%	28.6%	71.4%
Outpatient	22.6%	77.4%	0.8%	99.2%	12.5%	87.5%
Partial Hospitalization	0.0%	100.0%	9.2%	90.8%	4.2%	95.8%
Professional Resource Family Care						
Psych Testing	3.2%	96.8%			3.2%	96.8%
Psychiatric Residential Treatment Facility	100.0%	0.0%			100.0%	0.0%
Therapeutic Group Home						
Other Services	1.6%	98.4%	1.3%	98.7%	1.4%	98.6%
<b>All Services Total</b>	<b>4.8%</b>	<b>95.2%</b>	<b>7.4%</b>	<b>92.6%</b>	<b>5.8%</b>	<b>94.2%</b>



Behavioral Health MC Appropriations Report - FY2015 Qtr 4  
 Medicaid Mental Health Authorization Requests  
 Reporting Period: 4th Quarter, FY 2015

Service Type	Ages 65+										
	Initial Service Requests				Reauthorization Requests				All Requests		
	# of Persons	# of Requests	Denied	Authed	# of Persons	# of Requests	Denied	Authed	# of Requests	Denied	Authed
23:59 Observation											
Community Treatment Aid											
Crisis Residential	1	1		1	1	1		1	2		2
Day Treatment											
Inpatient	21	24	2	22	8	8	8		32	10	22
Intensive Outpatient Program											
Outpatient	8	8		8	8	8		8	16		16
Partial Hospitalization	1	1		1	1	1		1	2		2
Professional Resource Family Care											
Psych Testing	9	9		9					9		9
Psychiatric Residential Treatment Facility											
Therapeutic Group Home											
Other Services	34	39	1	38	53	64	1	63	103	2	101
<b>All Services Total</b>	<b>74</b>	<b>82</b>	<b>3</b>	<b>79</b>	<b>71</b>	<b>82</b>	<b>9</b>	<b>73</b>	<b>164</b>	<b>12</b>	<b>152</b>

Service Type	Ages 65+					
	Initial Service Req.		Reauth Req.		All Requests	
	Denial Rate	Auth Rate	Denial Rate	Auth Rate	Denial Rate	Auth Rate
23:59 Observation						
Community Treatment Aid						
Crisis Residential	0.0%	100.0%	0.0%	100.0%	0.0%	100.0%
Day Treatment						
Inpatient	8.3%	91.7%	100.0%	0.0%	31.3%	68.8%
Intensive Outpatient Program						
Outpatient	0.0%	100.0%	0.0%	100.0%	0.0%	100.0%
Partial Hospitalization	0.0%	100.0%	0.0%	100.0%	0.0%	100.0%
Professional Resource Family Care						
Psych Testing	0.0%	100.0%			0.0%	100.0%
Psychiatric Residential Treatment Facility						
Therapeutic Group Home						
Other Services	2.6%	97.4%	1.6%	98.4%	1.9%	98.1%
<b>All Services Total</b>	<b>3.7%</b>	<b>96.3%</b>	<b>11.0%</b>	<b>89.0%</b>	<b>7.3%</b>	<b>92.7%</b>

Magellan Behavioral Health of Nebraska, Inc.  
6/8/15 Geo Access Report  
Percentage of Members With Access to Services

**Adults with Access to Service**

<b>Standard 2 Providers within 20 Miles</b>	<b>Urban</b>	<b>Suburban</b>	<b>Rural</b>
Outpatient Assessment & Treatment	100%	100%	91%
Crisis Stabilization	100%	100%	72%
Partial Hospitalization	100%	100%	13%
Day Treatment	100%	100%	14%
Intensive Outpatient (IOP)	100%	100%	39%
Rehabilitative Svcs (Community ASA)	100%	100%	25%
Rehabilitative Svcs (Community MRO)	100%	100%	34%

**Standard 2 Providers within 30 Minutes**

Outpatient Assessment & Treatment	100%	100%	96%
Crisis Stabilization	100%	100%	80%
Partial Hospitalization	100%	100%	25%
Day Treatment	100%	100%	15%
Intensive Outpatient	100%	100%	48%
Rehabilitative Svcs (Community ASA)	99%	100%	45%
Rehabilitative Svcs (Community MRO)	99%	100%	52%

**Standard 2 Facilities within 60 miles - Urban and Suburban**

Inpatient (Acute and SubAcute)	100%	100%	
Rehabilitative Svcs (ASA Residential)	100%	100%	
Rehabilitative Svcs (MRO Residential)	100%	100%	

**Standard 2 Facilities within 60 minutes - Urban and Suburban**

Inpatient (Acute and SubAcute)	100%	100%	
Rehabilitative Svcs (ASA Residential)	100%	100%	
Rehabilitative Svcs (MRO Residential)	100%	100%	

**Standard 2 Facilities within 120 miles - Rural**

Inpatient (Acute and SubAcute)			89%
Rehabilitative Svcs (ASA Residential)			91%
Rehabilitative Svcs (MRO Residential)			80%

**Standard 2 Facilities within 120 minutes - Rural**

Inpatient (Acute and SubAcute)			87%
Rehabilitative Svcs (ASA Residential)			90%
Rehabilitative Svcs (MRO Residential)			79%

**Child Access to Services**

**Standard 2 Providers within 20 Miles**

Outpatient Assessment & Treatment	100%	100%	91%
Crisis Stabilization	100%	100%	74%
Partial Hospitalization	78%	56%	10%
Day Treatment	100%	100%	15%
Intensive Outpatient (IOP)	100%	100%	35%

**Standard 2 Providers within 30 Minutes**

Magellan Behavioral Health of Nebraska, Inc.  
 6/8/15 Geo Access Report  
 Percentage of Members With Access to Services

Outpatient Assessment & Treatment	100%	100%	96%
Crisis Stabilization	100%	100%	82%
Partial Hospitalization	78%	56%	12%
Day Treatment	100%	100%	16%
Intensive Outpatient	100%	100%	44%
<b>Standard 2 Facilities within 60 miles - Urban and Suburban</b>			
Inpatient (Acute and SubAcute)	100%	100%	
Residential	100%	100%	
<b>Standard 2 Facilities within 60 minutes - Urban and Suburban</b>			
Inpatient (Acute and SubAcute)	100%	100%	
Residential	100%	100%	
<b>Standard 2 Facilities within 120 miles - Rural</b>			
Inpatient (Acute and SubAcute)			89%
Residential			76%
<b>Standard 2 Facilities within 120 minutes - Rural</b>			
Inpatient (Acute and SubAcute)			72%
Residential			73%

Summary indicates members with access to services based on the following access standard requirements: Ensure Members have access to a choice of at least two network providers who provide Covered Services to the extent that qualified, willing network providers are available. 90% of Members have access to all medically necessary behavioral health Covered Services according to the following standards:

Inpatient and Residential Services within 60 miles or 60 minutes' travel time from the Member's residence, whichever requires less travel time; for rural areas, travel time limits may be extended up to 120 miles / 120 minutes if it is determined by MLTC that no inpatient providers are available within the 60 mile / 60 minute travel time requirement.

All other Covered Services shall be accessible within 20 miles or 30 minutes travel time from the Member's residence, based on a readily accessible mode of transportation.

\* Percentages in red do not meet Standard

Magellan Behavioral Health of Nebraska, Inc.  
6/8/15 Geo Access Report  
Percentage of Members With Access to Services

**Adults with Access to Service**

<b>Standard 2 Providers within 20 Miles</b>	<b>Urban</b>	<b>Suburban</b>	<b>Rural</b>
Outpatient Assessment & Treatment	100%	100%	91%
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**Standard 2 Facilities within 60 miles - Urban and Suburban**

Inpatient (Acute and SubAcute)	100%	100%
Rehabilitative Svcs (ASA Residential)	100%	100%
Rehabilitative Svcs (MRO Residential)	100%	100%

**Standard 2 Facilities within 60 minutes - Urban and Suburban**

Inpatient (Acute and SubAcute)	100%	100%
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Rehabilitative Svcs (MRO Residential)	100%	100%

**Standard 2 Facilities within 120 miles - Rural**

Inpatient (Acute and SubAcute)			89%
Rehabilitative Svcs (ASA Residential)			91%
Rehabilitative Svcs (MRO Residential)			80%

**Standard 2 Facilities within 120 minutes - Rural**

Inpatient (Acute and SubAcute)			87%
Rehabilitative Svcs (ASA Residential)			90%
Rehabilitative Svcs (MRO Residential)			79%

**Child Access to Services**

**Standard 2 Providers within 20 Miles**

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**Standard 2 Providers within 30 Minutes**

Magellan Behavioral Health of Nebraska, Inc.  
 6/8/15 Geo Access Report  
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Inpatient (Acute and SubAcute)	100%	100%	
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<b>Standard 2 Facilities within 60 minutes - Urban and Suburban</b>			
Inpatient (Acute and SubAcute)	100%	100%	
Residential	100%	100%	
<b>Standard 2 Facilities within 120 miles - Rural</b>			
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